



CSC-10040384-9864

Date

Customer Name

Customer Address

SUBJECT: Repair Notice E023, PACCAR MX Engine Update Notification

Dear Kenworth Customer:

Thank you for your purchase of a Kenworth Truck powered by a PACCAR MX Engine. We hope your experience with both the vehicle and engine has exceeded your expectations.

Since the introduction of the PACCAR MX Engine, Kenworth has made several improvements to the engine and emissions systems. The intent of this letter is to let you know about updates available for your MX Engine and related components included with the Vehicle Identification Number (VIN) shown above.

Updates include MX Engine software enhancements, minor engine hardware improvements and updates to several engine related components.

Please contact your Kenworth Dealer and make an appointment to have these updates performed. Update time required will vary by VIN number. Your dealer will be able to provide you with an estimate of the time required to update your truck.

This work will be performed at no charge to you.

It is our objective that the PACCAR MX Engine provides reliable service to you and these updates are being made with this in mind.

We apologize for any inconvenience this update may cause, but ask for your participation to ensure continued satisfaction with the performance of your Kenworth Truck and PACCAR MX Engine.

Sincerely,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company