



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

AUTHORIZED FIELD CHANGE G-11903

FEBRUARY 2011

Dear IC Bus Customer,

IC Bus has decided to perform an authorized field change campaign on certain BE, CE and HC model buses built 4/12/10 thru 1/10/11 with a MaxxForce 7 engine.

REASON FOR THIS CAMPAIGN

To prevent possible premature engine ECM failure.

DESCRIPTION OF REPAIR

The repair will involve the installation of new ECM software. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and take approximately 60 minutes to complete.

ACTIONS YOU SHOULD TAKE

IC Bus' records indicate that you own a vehicle involved in this campaign. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee as soon as possible.

If you do not own this vehicle, please fill out and return mail the card so that you will not be contacted again about this campaign.

IF YOU NEED FURTHER ASSISTANCE

If your IC Bus dealer is unable to resolve any concerns you have about this campaign, please follow the instructions in the Owner Assistance Guide section of your Owner's Manual or call 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding this issue and apologizes for any inconvenience this may cause you.

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