



CHRYSLER GROUP LLC

VIN: xxxxxxxxxxxxxxxxxxxx  
Owner Name  
1234 Anywhere St  
Anytown, St XXXXX

Dear (Name):

This letter is to inform you that the warranty period on your 2009 Dodge Journey Front Brake components, has been extended to 3 years or 36,000 miles, whichever occurs first. This extended warranty coverage applies to the front pads and rotors on your vehicle.

We are extending the warranty period on your front braking components because some vehicles may need pads and rotors replaced earlier than expected. **If your vehicle is operating properly, there is nothing you are required to do.** Should the front pads and rotors on your vehicle require replacement after the expiration of 12 months or 12,000 miles but before 24 months or 24,000 miles, whichever comes first, Chrysler LLC will pay for the cost of parts and labor necessary to replace them less a \$50 deductible. Furthermore, should the front pads and rotors on your vehicle need to be replaced after the expiration of 24 months or 24,000 miles but before 36 months or 36,000 miles, whichever comes first, Chrysler LLC will pay for the cost of parts and labor necessary to replace them less a \$100 deductible.

Simply contact your dealer to schedule a service appointment, if you feel that your front brakes are in need of replacement. Remember to bring this letter with you to your dealer. Please make sure to store this letter with your vehicle's other warranty information for future reference. The warranty extension applies to the above components only; the other terms of your warranty remain the same

If you have already paid for the replacement of your front pads and rotors, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement, your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center  
P.O. Box 21-8007  
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday 9:00 AM to 5:00 PM, EST. They can be reached at 1-800-423-6343.

Chrysler Group LLC