



CSC-10040041-4816

Date

Customer Name

Customer Address

Subject: Campaign Notice TIB 99-017

Dear Kenworth Customer,

Kenworth has identified potential issues with 2010 Kenworth trucks. The chassis with VIN listed on this letter may have one or more potential issues and Kenworth would like the opportunity to repair these chassis.

Potential issues that have been identified include the following:

- The odometer may inaccurately record vehicle mileage intermittently.
- The auxiliary fog lamp circuit (sometimes used for component add-on or a spare) may not respond to the in-cab switch.
- Some chassis have inaccurate chassis weight recorded on the door label.

Though your chassis may not exhibit any of the potential malfunctions right now, there is a possibility that a problem will develop later on, so it is important that you schedule a repair as soon as possible. Please contact a Kenworth dealership to schedule an appointment. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to TIB 99-017 and the VIN listed on this letter. Your selected dealer will identify which repairs are pertinent to your chassis and schedule repairs.

There will be no charge to you for repairs completed within your Basic Vehicle Warranty (typically one year or 100,000 miles/160,000 km) or through March 31, 2011, whichever is greater.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company