



Date

Customer Name

Customer Address

Subject: TIB 03-042/TIB 99-017, DEF Level Sensor Harness Campaign

Dear Kenworth Customer,

Certain vehicles built between July 24, 2009 and July 13, 2010 with 2010 emission compliant equipment have a DEF level sensor harness without the necessary plug on the back side of the harness connector. Without these plugs moisture can enter which can make the harness susceptible to corrosion.

Kenworth has initiated a campaign to inspect and, when necessary, install or replace parts to correct this condition. This letter is to inform you that the vehicle(s) represented by the VIN number(s) in this letter are subject to this campaign.

<i>The problem is...</i>	Harness connector missing plugs
<i>What your dealer will do...</i>	Inspect harness and install/replace parts
<i>What you must do ...</i>	Contact your Kenworth dealer to schedule an appointment for repair

Please contact a Kenworth dealership as soon as possible to schedule an appointment. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to TIB 03-042/TIB 99-017 and the VIN listed on this letter. The repair will take approximately one hour* and there will be no charge to you.

It is important that repairs be scheduled as soon as practical. Extended damage from neglect to schedule repairs may not be included in this no-charge campaign.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
 Director, Quality Services
 Kenworth Truck Company

* There also may be complementary no-charge updates applicable to your vehicle. If so, your dealer will undertake these as well. Your dealer can advise if shop time will be greater than the estimated hour.