

Dear General Motors Customer:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

**Reason For This Recall:** General Motors has decided to conduct a Voluntary Emission Recall involving certain 2008-2010 model year Chevrolet Malibu and 2007-2009 model year Saturn AURA and VUE hybrid vehicles. The hybrid function on these vehicles may become inoperative. If this occurs, a "Check Engine Light" will illuminate in the instrument panel and/or a "Service Hybrid" message will illuminate in the Driver Information Center, the engine will run in the gasoline engine mode, and fuel economy would be reduced.

**What Will Be Done:** Your GM dealer/retailer will replace the hybrid batteries and reprogram the engine control module. This service will be performed for you at **no charge**.

**What You Should Do:** Please contact your GM dealer/retailer as soon as possible to arrange a service date and to assure parts availability. Instructions for making this correction have been sent to your dealer/retailer. Please ask your dealer/retailer if you wish to know how much time will be needed to schedule, process, and repair your vehicle.

If you have any questions or need any assistance, just contact your dealer/retailer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

**Courtesy Transportation:** If your vehicle is within the New Vehicle Limited Warranty, your dealer/retailer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership/facility for this repair. Please refer to your Owner Manual and your dealer for details on Courtesy Transportation.

**Emission Law Information:** In order to ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not accomplished.

**IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS**

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California dealer/retailer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

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We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson  
Director,  
Customer and Relationship Services

Enclosure  
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