



**EMISSIONS RECALL K34
REPROGRAM ECM – EGR DIAGNOSTIC**

Dear: (Name)

Chrysler has determined that some **2010 model year Ram 2500/3500 trucks equipped with a 6.7L diesel engine** may require reprogramming of the Engine Control Module (ECM).

The problem is... The ECM on your truck (VIN: xxxxxxxxxxxxxxxxx) may have been built with a software error that prevents the EGR cooler bypass valve diagnostics from running after detecting a pending fault, disabling the deNOx without illuminating the MIL. This may cause the vehicle's exhaust emissions to exceed the allowable limit for oxides of nitrogen.

What your dealer will do... **Chrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will reprogram your vehicle's ECM. The work will take about ¾ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do... Simply **contact your dealer** right away to schedule a service appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

California residents... **The State of California requires the completion of emission recall repairs prior to vehicle registration renewal.** Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at
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If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement.

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be a lack of proper maintenance of your vehicle. Further, without this repair, your vehicle may fail a state or local emission inspection test.

We are sorry for any inconvenience but trust that you understand our interest in clean air. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler Group LLC
Notification Code K34