

December 2011

CSC-10037219-7128

Dear Chevrolet Customer:

We have learned that the Sensing and Diagnostic Module (SDM) in your 2011 model year Chevrolet HHR or Malibu may have a condition that can cause the airbag readiness light to illuminate in the instrument panel. With this condition, the airbag function is not affected and will still be active.

What We Will Do: Your Chevrolet dealer will reprogram the SDM. This service will be performed for you at **no charge until November 30, 2012.**

What You Should Do: To limit any possible inconvenience, we recommend that you contact your Chevrolet dealer as soon as possible to schedule an appointment for this reprogram.

If you have any questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at the appropriate number below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner Manual and your dealer for details on courtesy transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet vehicle provides you with many miles of enjoyable driving.

Jim Moloney
General Director,
Customer and Relationship Services