

June 2009

Dear General Motors Customer:

We have learned that your 2009 model year Buick Enclave, Chevrolet Traverse, GMC Acadia, or Saturn OUTLOOK vehicle may have a condition in which the power brake assist may be temporarily reduced when the vehicle is operated in temperatures of -5° to -49° F (-21° to -45° C). In these extreme cold temperatures, the opening of one or both of the power brake booster vacuum check valves may be delayed, resulting in reduced power brake assist. As the valve(s) warm, which could take more than 1 minute, the valve operation returns to normal and full power brake assist returns.

Your satisfaction with your 2009 model year Buick Enclave, Chevrolet Traverse, GMC Acadia, or Saturn OUTLOOK vehicle is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer/retailer will repair the power brake assist. This service will be performed for you at **no charge until June 30, 2010** (extended until June 30, 2011. No new letters sent).

What You Should Do: To limit any possible inconvenience, we recommend that you contact your GM dealer/retailer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer/retailer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Saturn	1-800-972-8876	1-800-833-6000

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty, your dealer/retailer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership/facility for this repair. Please refer to your Owner's Manual and your dealer/retailer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
Director,
Customer and Relationship Services

Enclosure
09051