

Dear General Motors Customer:

This notice is sent to inform you that General Motors is conducting a customer satisfaction program that affects your 2010 model year Chevrolet Malibu or Pontiac G6 vehicle.

Your 2010 model year Chevrolet Malibu or Pontiac G6 vehicle not only meets, but exceeds government standards for side impact protection. GM recently introduced into production, changes that add to that protection. At no charge, your dealer will make similar changes to your vehicle, which was built before the production change.

What We Will Do: To enhance the side impact protection, your GM dealer will update the wiring harness for both front seat side impact airbags. This service will be performed for you at **no charge**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
Director,
Customer and Relationship Services