



Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582
256-356-8661

SB-32
2011 PHAETON FIBERGLASS ROOF CAP PROBLEM

October 1, 2010

Tiffin Motorhomes has found that on some of the 2011 Phaetons, the fiberglass roof cap is trying to pull away. This has the potential to cause leakage. We are asking that you bring your unit to Red Bay to have this problem corrected. There is no time limit and no real hurry unless you see the problem already happening. We apologize for the inconvenience.

Tiffin Motorhomes, Inc.



Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582
256-356-8661

SB-32
2011 PHAETON FIBERGLASS ROOF CAP PROBLEM

October 1, 2010

Our records indicate that this unit is still in your inventory. Please make sure the attached paper work is given to customer when unit is sold.

Tiffin Motorhomes, Inc.