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NAVISTAR®
Navistar, Inc.
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

AUTHORIZED FIELD CHANGE G-10922

JANUARY 2011

Dear INTERNATIONAL® Customer,

Navistar has decided to perform an authorized field change campaign on certain 7400, 7600, 9200, 9400, 9900, LoneStar, and ProStar model trucks built 7/28/10 thru 8/3/10 with Meritor 145/160 series rear tandem axles.

REASON FOR THIS CAMPAIGN

The thru shaft for the rear tandem axle may have been improperly induction hardened possibly resulting in premature failure.

DESCRIPTION OF REPAIR

The repair will involve the replacement of the rear axle thru shaft assembly. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and take approximately 2 hours to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this campaign. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at http://www.internationaltrucks.com.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee as soon as possible.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this campaign.

IF YOU NEED FURTHER ASSISTANCE

If your INTERNATIONAL® dealer is unable to resolve any concerns you have about this campaign, please follow the instructions in the Owner Assistance Guide section of your Owner's Manual or call 1-800-448-7825.

Navistar requests your prompt attention and patience regarding this issue and apologizes for any inconvenience this may cause you.

Navistar, Inc.