CSC-10037662-5717

IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

MAILED
DEC 03 2010
Compliance Dept.

AUTHORIZED FIELD CHANGE G-10913

DECEMBER 2010

Dear IC Bus Customer,

IC Bus has decided to perform an authorized field change campaign on certain FE and RE model buses built 9/2/08 thru 5/28/09.

REASON FOR THIS CAMPAIGN

To prevent possible frame and underbody damage resulting from degraded or missing body mounting isolators.

DESCRIPTION OF REPAIR

The repair will involve the replacement of all the body mounting isolators. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge for a limited time and may take up to six hours to complete.

ACTIONS YOU SHOULD TAKE

IC Bus' records indicate that you own a vehicle involved in this campaign. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at http://www.icbus.com.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee as soon as possible.

If you do not own this vehicle, please fill out and return mail the card so that you will not be contacted again about this campaign.

IF YOU NEED FURTHER ASSISTANCE

If your IC Bus dealer is unable to resolve any concerns you have about this campaign, please follow the instructions in the Owner Assistance Guide section of your Owner's Manual or call 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding this issue and apologizes for any inconvenience this may cause you.

IC Bus, LLC