

**Daimler Trucks
North America LLC**

Field Service Campaign

October 2010
SF435A
REVISED NOTICE

Copy of Letter to Owner **Subject: Webasto Heater Plumbing**

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, is initiating Field Service Campaign SF435A to modify specific Freightliner Custom Chassis B2 school bus chassis (Thomas Built Buses Saf-T-Liner C2 school buses) built with Webasto heaters and Cummins ISB engines manufactured May 18, 2006, through March 10, 2010.

Certain vehicles with Webasto Heater plumbing may have two hoses installed incorrectly.

The hoses will be inspected and re-routed if necessary.

Contact your authorized Daimler Trucks North America dealer to arrange to have the campaign performed as soon as possible and to ensure that parts are available at the dealership. To locate a dealer, search online at www.Daimler-TrucksNorthAmerica.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF435A** and your vehicle identification number. The campaign will take approximately thirty minutes and will be performed at no charge to you.

This Field Service Campaign will **terminate on September 30, 2011**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF435A**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure