

Copy of Letter to Owner

Subject: M2 Engine Cooling Vent Line T-Fittings

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, is initiating Field Service Campaign SF431A to modify specific Freightliner Business Class M2 vehicles manufactured December 18, 2006, through October 12, 2009.

Certain vehicles were manufactured with a plastic engine cooling vent line T-fitting that may not have sufficient temperature operating range. This may result in cracking of the T-fitting and the loss of coolant.

The vehicle will be inspected for a plastic vent line T-fitting. If one is found, it will be replaced with a glass reinforced vent line T-fitting.

Parts are now available for authorized dealers to order. Contact your authorized Daimler Trucks North America dealer to arrange to have the campaign performed as soon as possible and to ensure that parts are available at the dealership. To locate a dealer, search online at www.Daimler-TrucksNorthAmerica.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF431A** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign will take approximately 45 minutes and will be performed at no charge to you.

This Field Service Campaign will **terminate on October 31, 2011**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF431**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure