

September 2009

Dear General Motors Customer:

We have learned that your 2007 model year 7500/8500 Series Chevrolet Kodiak or T-Series; GMC TopKick or T-Series vehicle equipped with a 7.8L diesel engine, hydraulic brakes, and air compressor, may have an air compressor that will not build enough air pressure to operate auxiliary air operated systems such as the air suspension, air seat, air horn, etc.

Your satisfaction with your vehicle is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will inspect the air compressor for its ability to build air pressure, and either modify the air compressor or replace the air compressor assembly. This service will be performed for you at **no charge until September 30, 2010**. (extended to September 30, 2011. No new letters mailed.)

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for this condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by September 30, 2010. Even though you may have already had this condition corrected, you will still need to take your vehicle to your dealer for this repair.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
GM Medium Duty Truck	1-800-862-4389	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
Director,
Customer and Relationship Services

Enclosure
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