



Customer Notification Letter

**FOR YOUR INFORMATION
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL
CHASSIS SERIAL

Dear Winnebago Industries Motor Home Owner:

When you purchased your new Winnebago Industries produced motor home, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that affects your 2011 Winnebago or Itasca motor home.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

What We Will Do

Winnebago Industries, Inc. dealers will inspect the lower backwall of your motor home and reseal as needed. This step is being taken to prevent water infiltration into the backwall.

What You Should Do

Contact your Winnebago Industries, Inc. dealer soon to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of your appointment. The actual labor time to do the repair will be approximately 1 hour.

Important

This campaign and the offer to provide service is being done at no charge to you. However, we would encourage you to schedule an appointment with your dealer at your earliest convenience.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: or@winnebagoind.com.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.
Forest City, IA 50436