

April, 2010

Dear General Motors Customer:

We have learned that your 2010 Cadillac SRX may exhibit the following condition. Use of other than the recommended Premium Gasoline specified in your owner's manual may increase the turbo boost pressure in response to delayed spark plug timing. The resulting peak cylinder chamber compression pressure may result in engine damage and possibly engine failure.

Your satisfaction with your Cadillac SRX is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer will reprogram the Engine Control Module. This service will take approximately 30 minutes and be performed for you at **no charge until May 1, 2011**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair.

Please also remember to only use Premium Gasoline with a posted octane rating of 91 or higher for normal driving. For best performance use Premium Gasoline with a posted octane rating of 93 or higher.

If you have any questions or need any assistance, just contact your dealer or the GM Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Cadillac SRX provides you many miles of enjoyable driving.

Scott Lawson
Director,
Customer and Relationship Services