



RE: S-514 Service Action – Closed Throttle Operation

JAGUAR CARS
555 MacARTHUR BOULEVARD
MAHWAH NJ 07430
T 800 4 JAGUAR
www.jaguar.com

Dear Jaguar Owner:

Jaguar Cars has identified a concern relating to the operation of the throttle body while in the closed position that may exist on the specific models listed below. If you are a recipient of this notice, and an owner of one of the vehicles within the VIN range, this letter is to inform you that your vehicle is included in this service action.

The following is a breakdown of the affected vehicles by model year, model and (VIN) range.

> 1997-1998	XK Vehicles	001036-031302
> 1998	XJ Vehicles Normally Aspirated Engine	812256-853935
> 1998-1999	XJ vehicles Supercharged Engine	812256-878717

What is the problem?

A concern has been identified with the throttle operation while in the closed position on a number of vehicles that could include your vehicle. Under exceptional circumstances this concern could cause the engine to cut out. If this occurs, the engine will continue to be driven by the road wheels through the transmission and there will be no loss of power steering, brakes, air conditioning, etc. The engine should restart without difficulty once the vehicle has come to a complete standstill.

This concern can be rectified by a modification to the throttle operation of your vehicle. Although it is most unlikely that you will have experienced this issue with the functionality of the throttle in your vehicle, Jaguar has determined that the engine management software that controls the throttle strategy does not meet our expected durability requirements.

What will Jaguar and your Dealer do?

Your vehicle will be repaired to modify the throttle operation at no charge to you.

What should you do?

At your earliest convenience you should contact your authorized Jaguar Dealer who will be able to make an appointment to undertake the necessary actions. To assist your Dealer please ensure that at the time of contact you have at hand your applicable Vehicle Identification Number.

The time to complete the repair on your vehicle is approximately one hour. However due to vehicle scheduling and the temperature of the engine, your Dealer may need to keep your vehicle longer to complete the repair.

CSC-10033530-9642

Moved or no longer own a Jaguar?

Please fill out the enclosed card and return it to Jaguar by simply putting it in the mail.

Should you have the need to contact Jaguar by mail, please use the following address:

Jaguar Cars
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

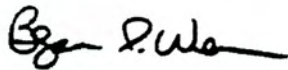
Attention Leasing Agencies.

Please forward this Service Action notice to the lessee within 10 days.

What you should do if you have further questions?

Please contact your Jaguar Dealer or the Jaguar Customer Relationship Center at 1 800 4JAGUAR (1-800-452-4827), option 9 or by e-mail at jaguarowner@jaguar.com.

Sincerely,



Benjamin I. Weiner
Customer Satisfaction Manager