

June 2010

Dear General Motors Customer:

As the owner of a 2008 or 2009 model year Chevrolet Kodiak or GMC TopKick vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2008 and 2009 model year Chevrolet Kodiak and GMC TopKick C4500 and C5500 vehicles equipped with an 8.1L gas engine may have a condition that causes the illumination of the Check Engine Soon light and slower acceleration. This may be due to a knock sensor that is not operating as designed.

**Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.**

**What We Have Done:** General Motors is providing owners with additional protection for the knock sensor. If this condition occurs on your 2008 or 2009 model year Chevrolet Kodiak or GMC TopKick C4 or C5 vehicle equipped with an 8.1L gas engine within 10 years of the date your vehicle was originally placed in service or 110,000 miles (177,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

**What You Should Do:** Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by July 31, 2011.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
GM Medium Duty Truck	1-800-862-4389	

# CSC-10033527-9517

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson  
Director,  
Customer and Relationship Services

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