

March 2010

Dear Cadillac Customer:

As the owner of a 2006 model year Cadillac CTS, SRX, or STS vehicle equipped with a 3.6L V6 engine, or a 2006 model year Cadillac CTS vehicle equipped with a 2.8L V6 engine, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2006 model year Cadillac CTS, SRX, and STS vehicles equipped with a 3.6L V6 engine, and 2006 model year Cadillac CTS vehicles equipped with a 2.8L V6 engine may have a condition where the evaporative emission canister purge solenoid valve may stick open or closed. If this occurs, the Service Engine Soon light will illuminate.

Do not take your vehicle to your Cadillac dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the evaporative emission canister purge solenoid valve. If this condition occurs on your 2006 model year Cadillac CTS, SRX, or STS vehicle equipped with a 3.6L V6 engine, or 2006 model year Cadillac CTS vehicle equipped with a 2.8L V6 engine, within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a Cadillac dealer. You may want to contact your Cadillac dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Present this letter to your dealer as authorization to perform this service.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by March 31, 2011.

If you have any questions or need any assistance to better understand related repairs, please contact your Cadillac dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Saab – U.S.	1-800-955-9007	
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

CSC-10033033-8395

Page 5

March 2010

Bulletin No.: 09205

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson
Director,
Customer and Relationship Services

Enclosure
09205