

To: Parts Managers
Service Managers

Subject: ArvinMeritor US Shipping Zone Map

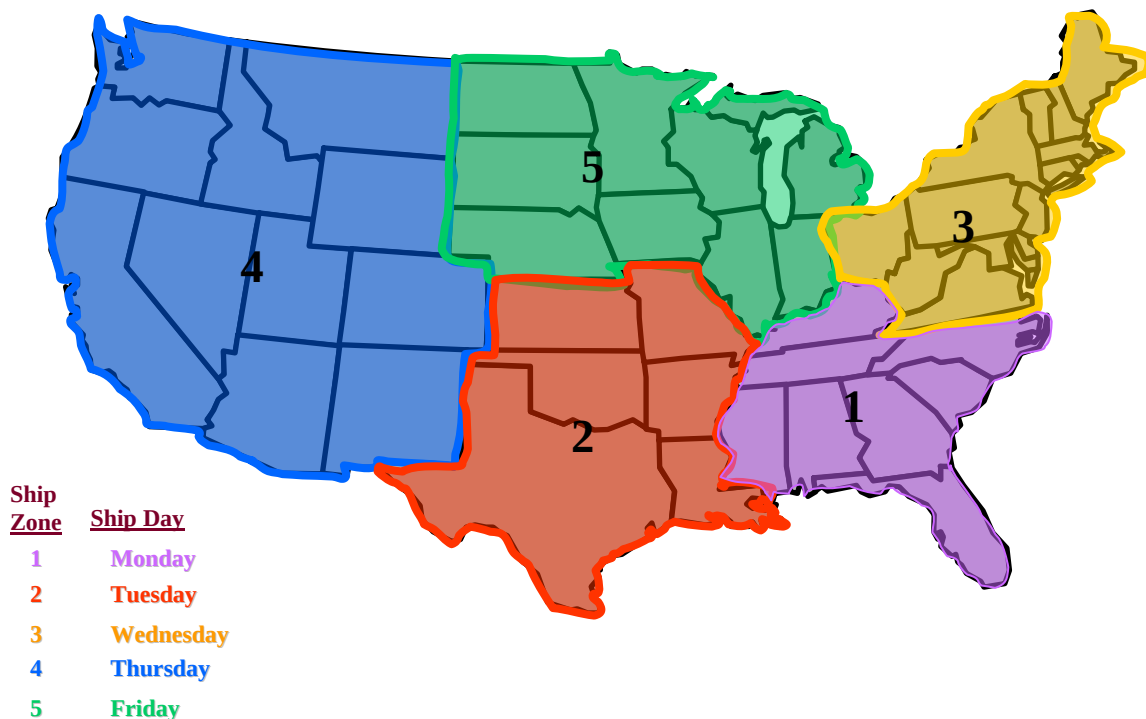
Date: April 2, 2009

Due to the volume of recent inquiries regarding the distribution strategy and shipping zones for the ArvinMeritor direct ship platform please use the following as a clarification and a restatement of the ship zone program. Hino Trucks requires that Arvin Meritor Direct Ship orders be placed into DCS a “**greater than**” **24 hour period** before your respective shipping zone day according to the map shown below.

An Example of This Policy: If the dealer shipping zone day is Friday, Hino Trucks would need to receive the order by Wednesday at 11:59pm EST. This allows Hino and ArvinMeritor 24 hours to transfer and process your order for shipment on Friday.

Note: Parts not in stock at the Meritor PDC in Florence, KY will ship as those backorders are fulfilled.

ArvinMeritor U.S. Shipping Zones



If you have any questions, please contact Hino Customer Service at 1-866-372-HINO (1-866-372-4466). Thank you for your continued support and business.

Sincerely,

Your Hino Parts Team