



Service Bulletin S/B1003

XL 2008 - 70SA Slide Axle Trailers

Extend-a-Trac Possible Defect

Dear Valued Customer,

Date: 4/24/2009

XL Specialized Trailers, Inc. has concluded that a preexisting defect may exist in the Extend-a-Trac operation of our 70SA Trailers produced in 2008. Our warranty data has prompted a team to investigate and research our design, it was through this investigation that a flaw was discovered. XL has identified in seven specific units a potential failure in the Extend-a-Trac of these identified units.

EFFECTED UNITS ELIGIBLE FOR THIS SERVICE BULLETIN

4U3A048218L008254	4U3A048298L008518	4U3A053228L008664
4U3A053238L008897	4U3A048258L008970	4U3A048208L009041
	4U3A0532X8L009478	

Service Bulletin S/B1003 consist of a kit *XL Part # Y101771, to be ordered by the owner or repair facility chosen for updating the trailer. Please call Toll Free #877-283-4852 to contact XL Specialized Trailer Inc. Customer Service.

Specific work to be preformed under this bulletin consist of removal of skid pad materials on top of shim blocks, adding ½" material supplied in kit to the tops of shim blocks, and reattaching new skid pad material again supplied in the kit *(See Fig. 1). **Work content** will involve a maximum of six hours total time to include paint touch up, (paint will **not** be supplied in this kit). The work will be reimbursed at our maximum hourly warranty rate of \$65.00 per hour, along with paint and materials up to \$62.97.

How to receive reimbursement. When the kit is ordered, an XL Warranty Claim form (**F-1000**) will be issued along with an authorization number. After installation is completed, it is required to complete and submit the claim form to XL Specialized Trailers, Inc. attention Customer Service. XL will then issue reimbursement for time and materials for each unit under this bulletin to the submitting party.

This Service Bulletin will have a effective start date of 4/24/2009 and run through 12/31/2009, after which date, XL will no longer offer warranty reimbursement on parts and labor under this Service Bulletin. XL will offer the kit, after 12/31/2009, to be purchased by the owner, and any installation labor also covered at the expense of the owner. We regret any inconvenience which this action may cause you our valued customer.

Sincerely,

Bryan Gray
Customer Service Manager
XL Specialized Trailers, Inc.

S/B1003
4/24/2009

FIG. 1

