



CHRYSLER

**CUSTOMER SATISFACTION NOTIFICATION J06
WINDSHIELD WASHER FLUID LEVEL SENSOR**

Dear: (Name)

Customer satisfaction is very important to Chrysler. Accordingly, we are recommending the following service on some **2009 model year Dodge Ram 1500 trucks**.

The problem is... The windshield washer fluid level sensor on your truck (VIN: xxxxxxxxxxxxxxxxx) may leak allowing washer fluid to wick through the wiring harness to the ambient temperature sensor. This can damage the ambient temperature sensor and cause illumination of the Malfunction Indicator Lamp (MIL) or may result in a non-functional low washer fluid warning lamp.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the washer fluid sensor, ambient temperature sensor and install a wiring harness overlay package. The work will take about 1 hour to complete. However, additional time may be necessary depending on service schedules.

What you must do... Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at CCCCCCCCCCCCCCCCCCCCCCCCCCCCCC

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement.

We're sorry for any inconvenience, but we believe that this service will help to ensure your continuing satisfaction with your vehicle. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler Group LLC
Notification Code J06