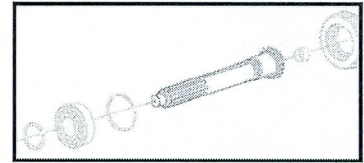


A **PACCAR** COMPANY**BULLETIN NUMBER**

26-17

7 October 2009

SUBJECT

Eaton FR/FRO Series Transmission Input Shaft Campaign

CONDITION

The oil slinger threads on input shafts of identified 10 speed transmissions were machined incorrectly. This defect will create a slow fluid leak at the input shaft to transmission interface.

CHASSIS AFFECTED

400 T2000s, T300s, T660s, T800s and W900s built between 05/14/09 – 08/05/09. See the attached chassis list, dealer-chassis list and customer letter.

ACTION

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the procedure below. Review DWC or SIR online systems to verify that campaign "26-17" is still open or if it has already been completed prior to performing this repair.

WARRANTY

Through the transmission warranty schedule time and mileage limits, Kenworth will pay parts at dealer net plus applicable markup plus 5.3 hours labor for T300 repair (SRT 026-203 & 026-010) or 6.8 hours labor for other model repairs (SRT 026-200 & 026-010). Use Quick Claim 26-17A for T3 repairs or 26-17B for other model repairs. Destroy and scrap take-off parts.

Coding

026-005-001

255-35-05-05679C

PARTS

Parts are available from PACCAR Parts.

<u>Quantity</u>	<u>Part Number</u>	<u>Description</u>
1	S2822	Input Shaft
1	4303362	Snap Ring
1	16980	Retaining Ring
1	14311FUL	Bearing Cover Gasket

BACKGROUND

The machining error is described in Eaton bulletin located at

<http://www.roadranger.com/Roadranger/GLSearchResult/index.htm?ssUserText=tmib-0177&x=15&y=7>

PROCEDURE

Reference Eaton Service Manual TRSM2400 on Roadranger.com for instructions on removal and installation of a transmission input shaft.



CSC-10032589-9476

A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 26-17, Eaton FR/FRO Series Transmission Input Shaft Campaign

Dear Kenworth Customer,

Eaton identified an issue that affects the transmission installed in your Kenworth truck. The transmission input shaft was machined incorrectly which will cause a small and slow leak where the shaft extends through the transmission case. This leak will not cause a low lube failure or damage to other components, but it is an issue that both Kenworth and Eaton would like to correct as soon as possible.

Please make an appointment for repair with any Kenworth dealer. To find your nearest Kenworth dealer, visit Dealer Locator at the internet website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to TIB 26-17 and the chassis number listed on this letter when you call. A scheduled appointment should take approximately 7-8 hours and there will be no charge to you if work is completed within the transmission warranty time and mileage limits*.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality & Service
Kenworth Truck Company

** Standard on-highway warranty is 3 years or 300,000 miles/480,000 km. Refer to your Kenworth Warranty Agreement or call a Kenworth dealership to identify if any extensions or limitations to the standard apply to the chassis listed on this letter.*