



CSC-10032566-7680

A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 99-13, Transmission Driver Instructions Manual Campaign

Dear Kenworth Customer,

Kenworth has discovered a problem that resulted in the wrong Transmission Driver Instructions manual being delivered with certain chassis, including the chassis listed on this letter.

Please look at the transmission driver instructions manual for the chassis listed. The manual should be TRDR0515 Heavy Duty Transmissions. If you received the wrong manual, contact your nearest Kenworth dealership to report this. Your selected dealer will obtain and provide the correct manual, at no charge to you.

To find your nearest Kenworth dealer, visit Dealer Locator at the internet website www.Kenworth.com. When contacting your selected Kenworth dealer, refer to TIB 99-13 and the chassis listed on this letter when you call. This offer is valid until July 31, 2010.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company