



SERVICE CAMPAIGN BULLETIN

Reference:

NTB09-026

Date:

April 16, 2009

VOLUNTARY SERVICE CAMPAIGN 2007 – 2009 NISSAN SENTRA SIDE CURTAIN AIR BAG

CAMPAIGN ID #: PM952

APPLIED VEHICLES: 2007 – 2009 Sentra (B16)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan has determined that on some model year 2007 – 2009 Sentra vehicles one or both of the side curtain air bags may have been incorrectly positioned during vehicle assembly. Dealers are requested to inspect and, if appropriate, reposition the air bags. This service will be performed at no cost for parts or labor.

In crashes where side curtain airbag deployment is expected, the side curtain airbag will still timely deploy and meet and exceed applicable safety standards.

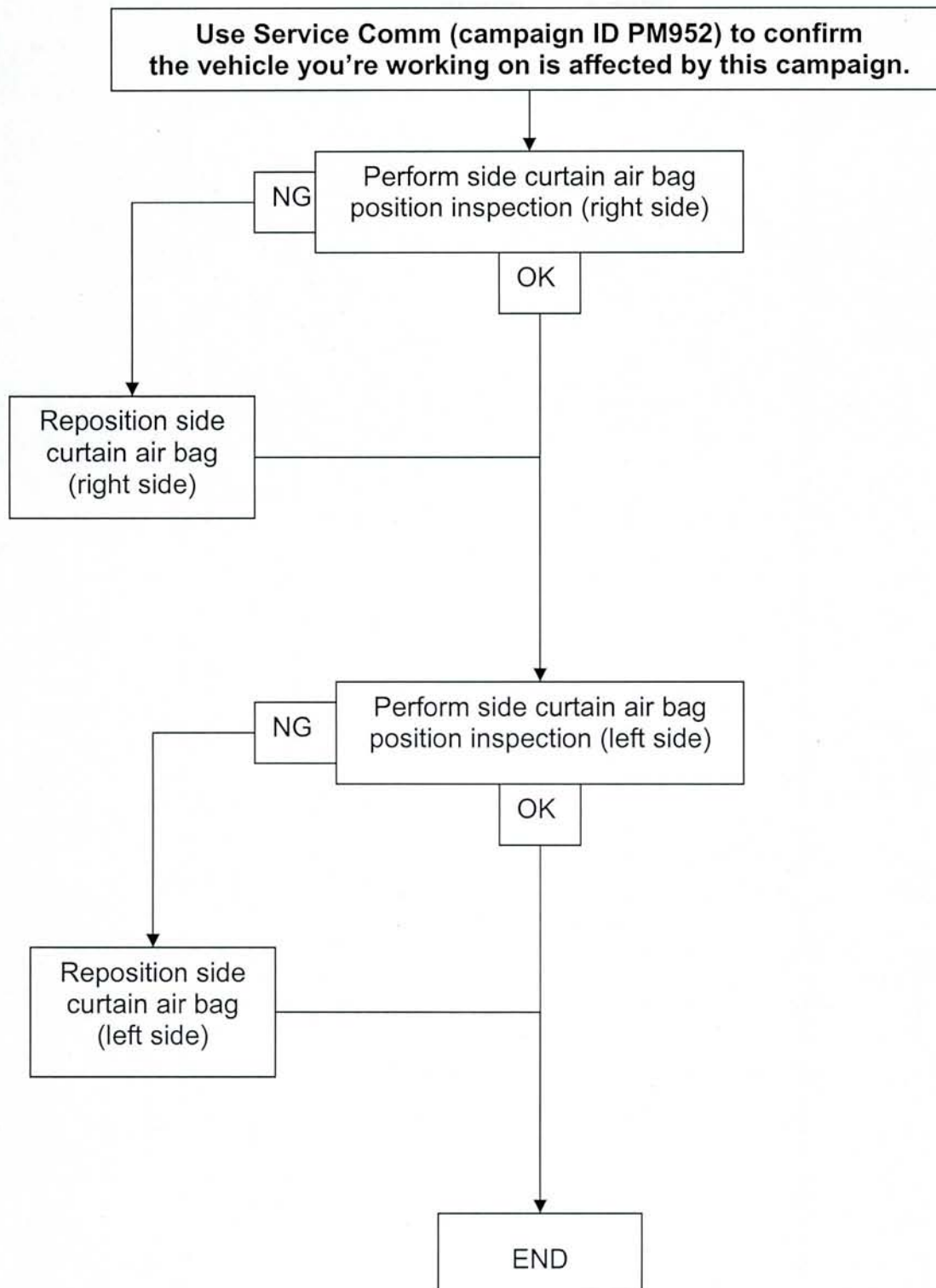
IDENTIFICATION NUMBER

Nissan has assigned identification number PM952 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

Repair Overview



SERVICE PROCEDURE

Side Curtain Air Bag Position Inspection

NOTE:

- Perform inspection for both right and left side.
- Inspection photos are of the right side; the left side is similar.

1. Open the rear door and remove (pull down) the rear body side welt.

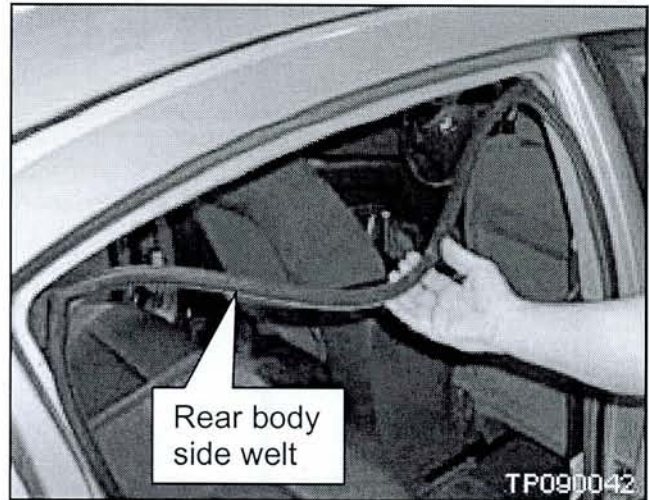


Figure 1

2. Look in the gap (opening) between the headlining and the metal roof panel.

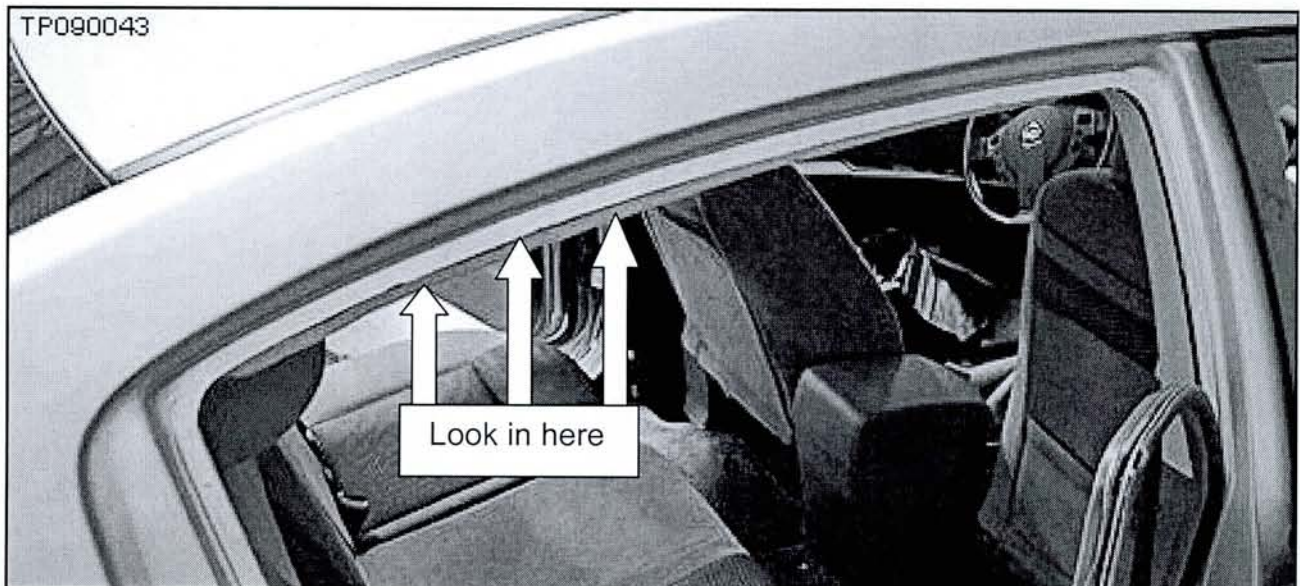


Figure 2

3. Check the position of the side curtain air bag.

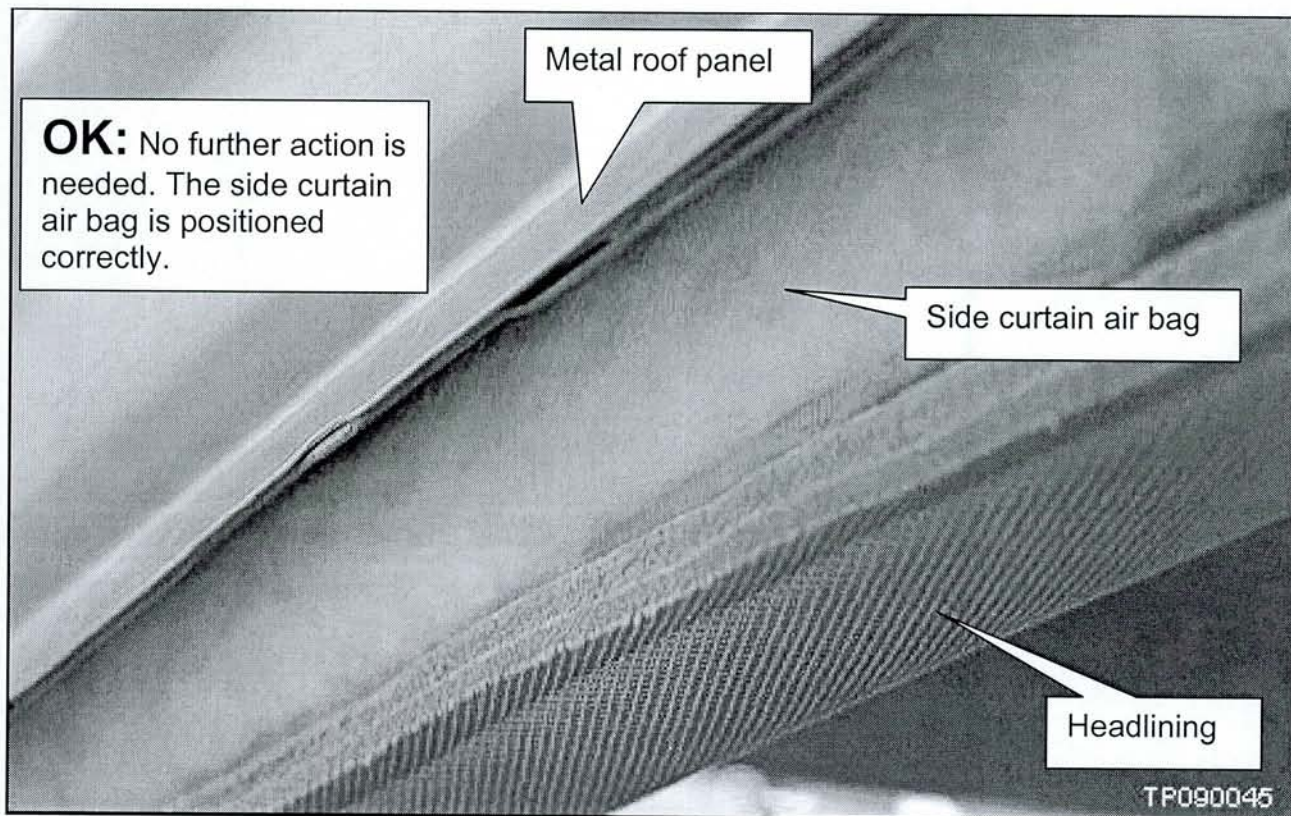


Figure 3

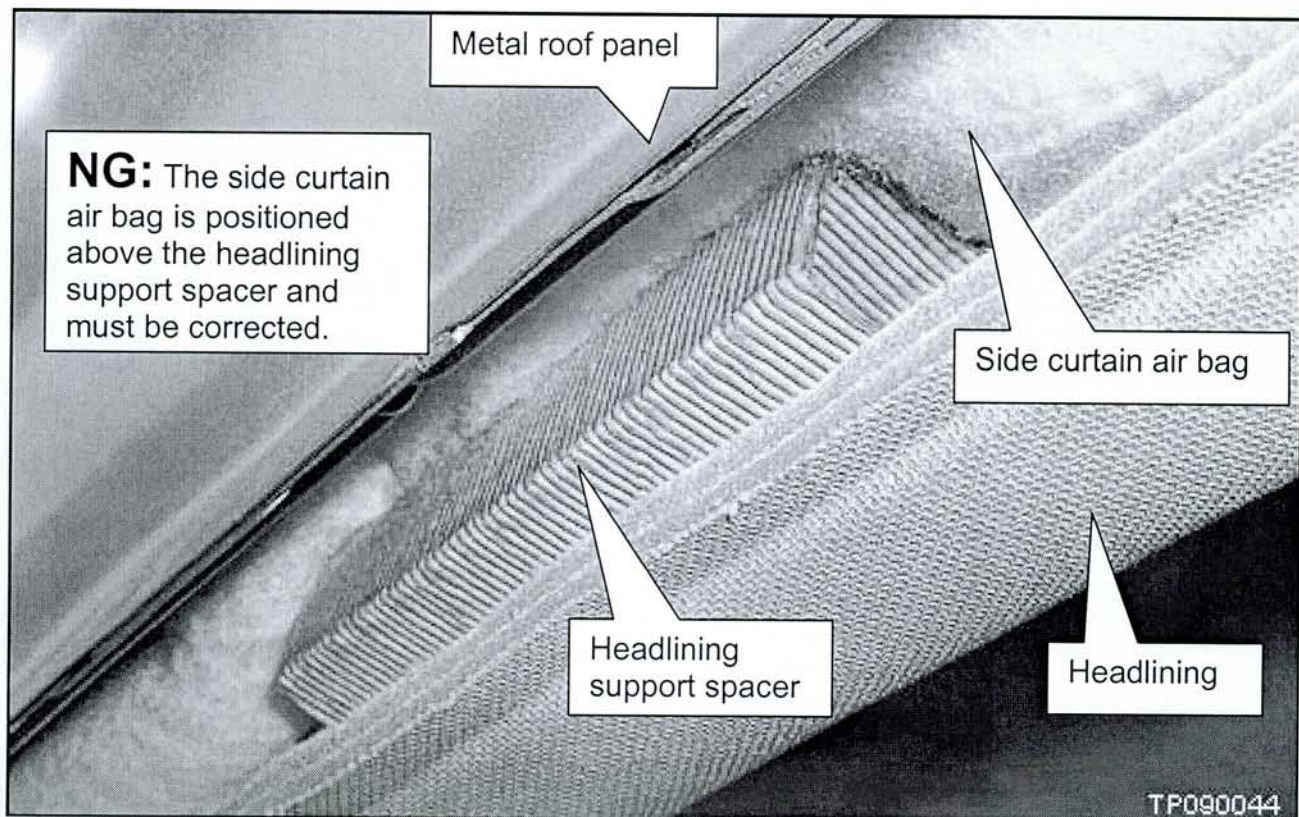


Figure 4

Reposition the Side Curtain Air Bag (if needed)

NOTE: Photos in this procedure are of the right side; the left side is similar.

1. Remove the rear assist grip:
 - a. Snap loose the side covers.
 - b. Remove the 2 mounting bolts.

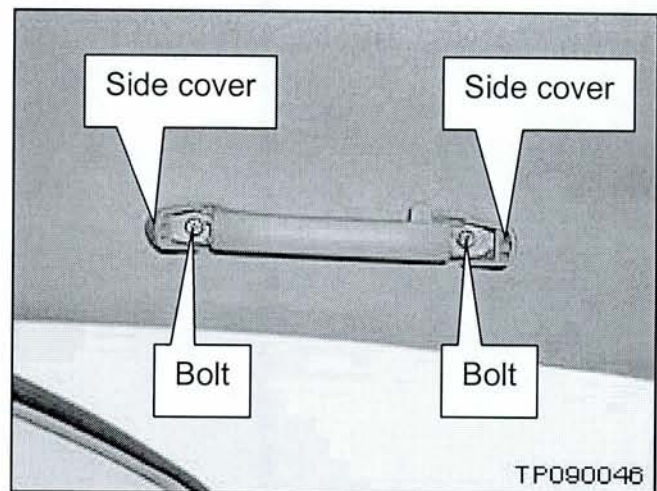


Figure 5

2. Do not remove; just snap loose the top of the rear pillar finisher as shown in Figure 6.
 - There are 3 clips.
 - Approximate clip locations are shown in Figure 6.

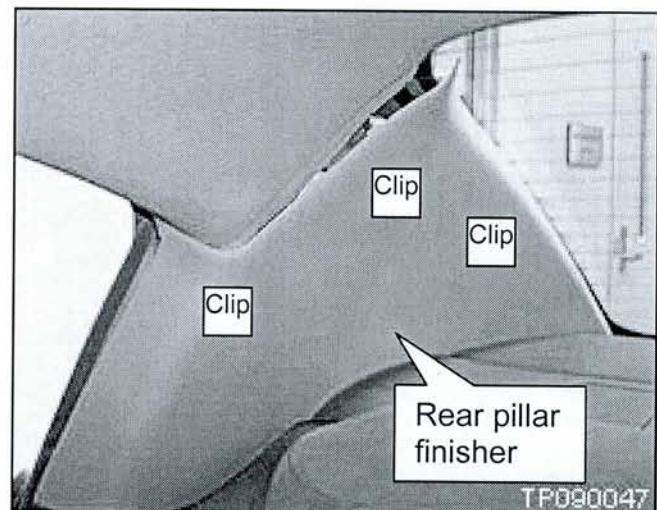


Figure 6

3. Remove the clip shown in Figure 7 from the headlining.

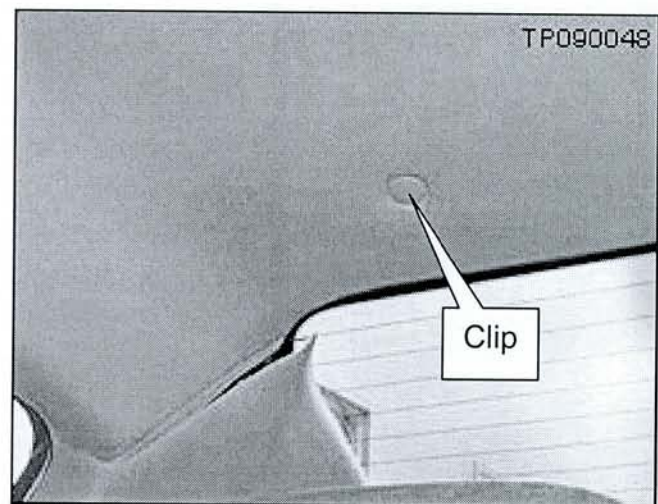


Figure 7

CAUTION: In the next step, do not bend or crease the headlining.

4. **Carefully** reach between the headlining and the metal roof panel and, with your hand only (no tools) **gently** pull the side curtain air bag below the headlining support spacer.

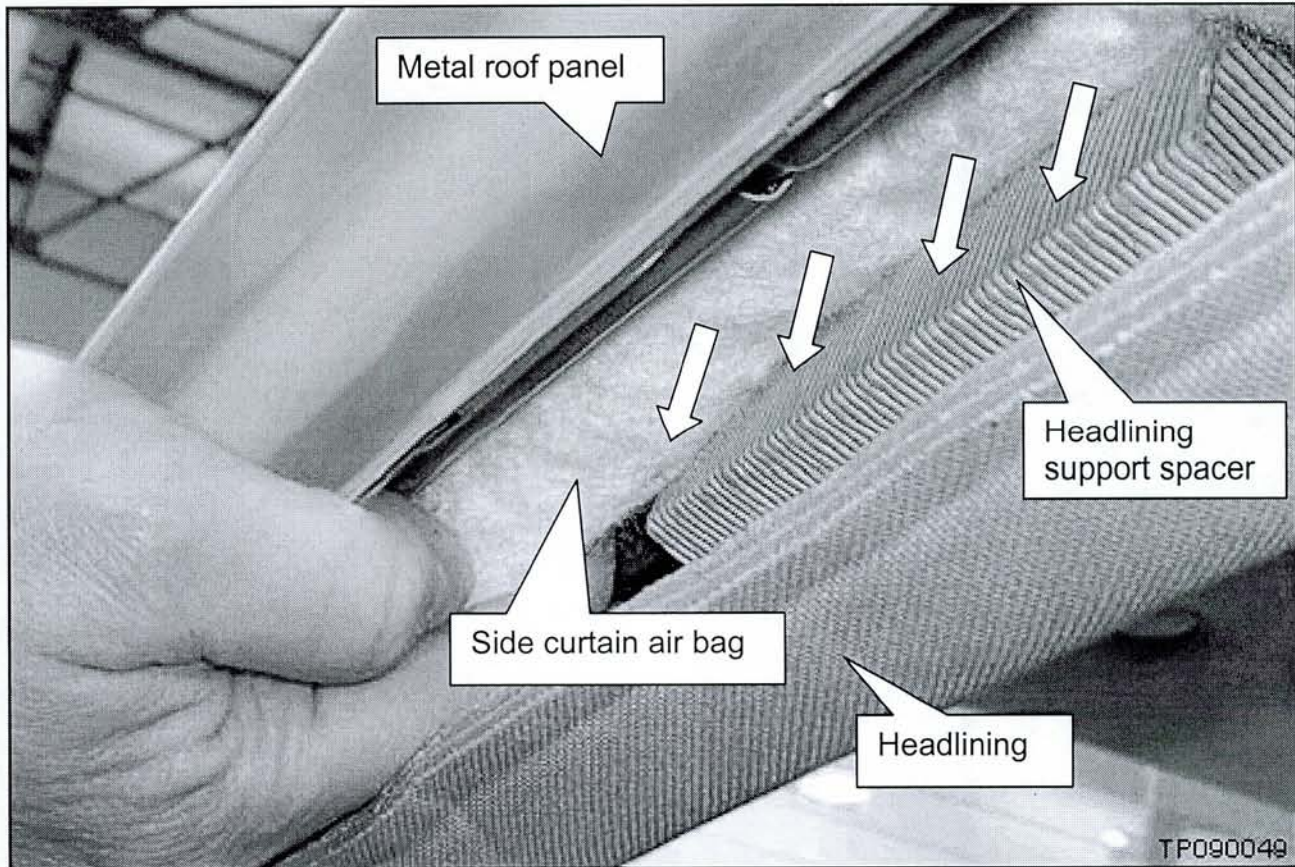


Figure 8

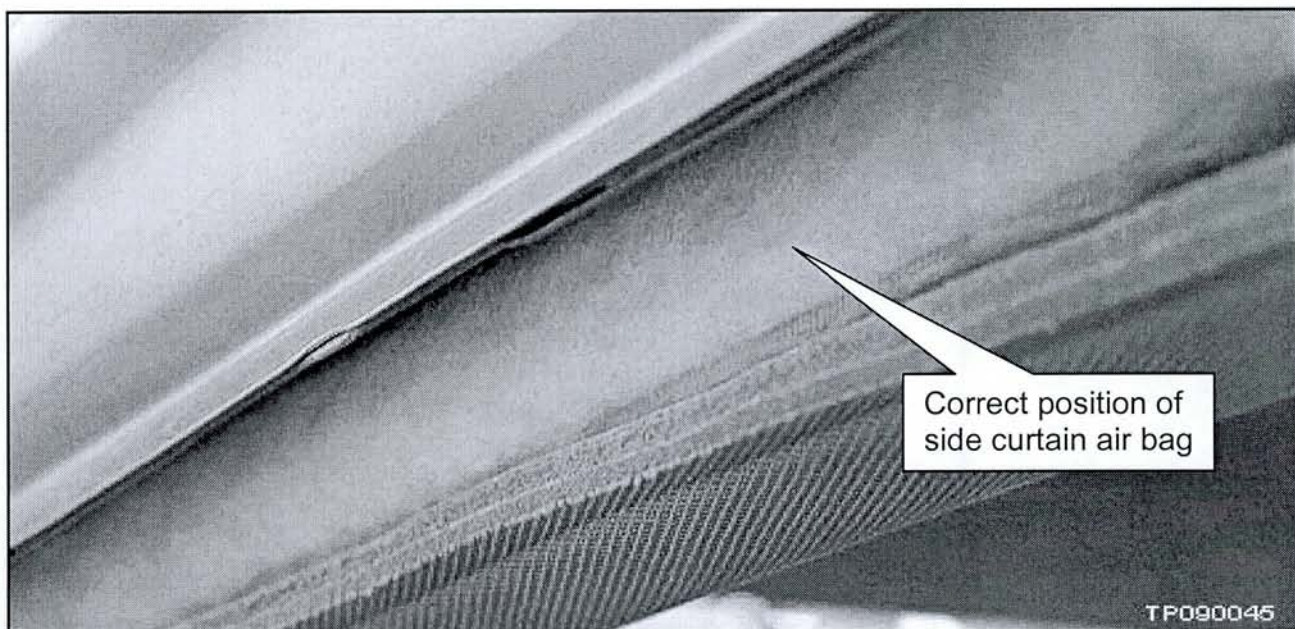


Figure 9

5. Reinstall / reassemble all parts removed.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

"CM" I.D.: PM952

DESCRIPTION	OP CODE	FRT
Inspect Side Curtain Air Bag Position (Both Sides)	PM9520	0.2 hrs.

OR

DESCRIPTION	OP CODE	FRT
Inspect Side Curtain Air Bag Position (Both Sides) and Correct the Position on One Side	PM9521	0.3 hrs.

OWNER'S LETTER

Dear Nissan Sentra Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding your 2007-2009 Nissan Sentra vehicle.

REASON FOR CAMPAIGN

On some 2007-2009 Sentra vehicles, one or both of the side curtain airbags may have been incorrectly positioned during vehicle assembly. If this occurred, in certain types of crashes where side curtain airbag deployment is expected, a portion of the bag may be restricted from fully deploying. The side curtain airbag will still timely deploy, meet and exceed applicable safety standards, and provide coverage for all areas specified by internal design standards to help protect the outboard occupants of the vehicle.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your Nissan Sentra, your Nissan dealer will inspect and if necessary, reposition the curtain airbags **free of charge for parts and labor**.

WHAT YOU SHOULD DO

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment. This service, free for parts and labor, should take less than an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon the workshop schedule. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan Sentra.

