



August 2010

**Warranty Extension: Civic Engine Block**

Dear Honda Owner:

This letter is to notify you of a warranty extension on your Civic.

**Warranty extension details.**

On some 2006–08 and early production 2009 Civics, the engine (cylinder) block may experience coolant seepage that can result in engine overheating. To ensure your confidence in our product, American Honda is extending the warranty of the engine block to 8 years from the original date of purchase, with no mileage limit. This warranty extension provides coverage for the current owner and any subsequent owners. No action is required on your part unless you experience a problem. The warranty extension is valid except for any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded, or similar title under any state's law.

**What should you do?**

If you believe your vehicle is leaking coolant from the engine block, or if the engine is overheating, contact any authorized Honda dealer for an appointment to have it inspected. If the coolant leak is related to the engine block or the overheating is related to coolant seepage from the engine block, the block will be repaired or replaced at no cost.

During the repair or replacement of the engine block, your dealer may recommend replacing other parts that are worn or have exceeded the normal service interval. These will not be covered by the warranty.

Replacement of worn parts is at your discretion, considering the advice of your dealer.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner of a 2006–2009 Civic that is eligible for this warranty extension. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you previously paid to have the engine block replaced because of a coolant leak from the block or overheating related to coolant seepage, even if you no longer own the vehicle, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement form for eligibility requirements and the reimbursement procedure.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at (800) 999-1009 and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

07HON068631



## AUTOMOBILE DIVISION

American Honda Motor Co., Inc.

1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

### Instructions for Reimbursement: 2006–09 Civic Engine Block

#### Reimbursement eligibility

You may be eligible for reimbursement if you previously paid to have your vehicle's engine block replaced because of an engine block coolant leak or engine overheating due to a block coolant leak.

- You must have had your vehicle repaired before receiving this notice.
- You must have owned the vehicle at the time of repair. You are still eligible to receive reimbursement if you no longer own the vehicle.

#### To apply for reimbursement

- ✓ **Complete the attached Request for Reimbursement form.**
- ✓ **Attach a copy of the repair receipt or invoice for the repair.** A copy of the repair invoice showing engine block replacement because of an engine block coolant leak or engine overheating due to a block coolant leak, will meet this need. This invoice should show your vehicle model, vehicle identification number (VIN), the name and address of the facility that did the repair, the cost of the repair (parts and labor), and the date the work was completed.
- ✓ **Attach proof of payment**, such as a copy of the cancelled check, bank statement, cash receipt, or credit card receipt showing that you paid for the repair.
- ✓ **Mail the completed *Request for Reimbursement* form and copies of the receipts and invoices to this address:**

American Honda Motor Co., Inc.  
Automobile Customer Service  
P.O. Box 2964  
Torrance, CA 90509-2964

Please allow 6 to 8 weeks for reimbursement.

Failure to include proper documentation can delay your reimbursement. If you have questions, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

### Request for Reimbursement: 2006–09 Civic Engine Block

*Fill in the following blanks. Please print clearly, and provide complete information.*

Name	( )	Daytime telephone number
Address		Apt. No.
City	State	ZIP Code
Vehicle Identification Number (VIN) REQUIRED	Mileage at time of repair	\$ Total amount requested
Name of facility that did the repair		

**Make sure to include all required supporting information with your request.**

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IMPORTANT: PRODUCT ADVISORY ENCLOSED  
PLEASE OPEN IMMEDIATELY

PLEASE DELIVER TO REGISTERED OWNER R#

VEHICLE  
IDENTIFICATION ►  
NUMBER

PRINTED PERFORMER ▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

◀ VEHICLE IDENTIFICATION NUMBER R#

PLEASE SIGN AND RETURN THIS CARD  
ONLY IF YOU HAVE MADE CHANGES

I no longer own the vehicle. It was:  
☐ Sold (print name and address of new owner on reverse, if known)  
☐ Exported  
☐ Destroyed  
☐ Stolen  
☐ Lease expired, vehicle returned.  
☐ Other: \_\_\_\_\_

**Nota:**  
Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente al 800-999-1009 y seleccione la opción 4.

Signature: X

Date: \_\_\_\_\_

SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED

## INFORMATION CHANGE CARD

R#

- ☐ New owner information
- ☐ My name or address has changed

[illegible]

Name (First, Last)

**INITIAL**

[illegible]

ADDRESS

[illegible]

CITY

STATE

ZIP

[illegible]

EMAIL ADDRESS

**PHONE**