

Field Service Campaign

July 2009
SF408A-C
SECOND REVISED NOTICE

Copy of Letter to Owner**Subject: Sterling MBE 4000 / Series 60 Exhaust Bellows
Brackets**

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary Sterling Truck Corporation, is initiating Field Service Campaign SF408A-C to modify specific Sterling A/L-Line vehicles manufactured between January 13, 2006, and January 8, 2009, with Mercedes Benz MBE 4000 and Detroit Diesel Series 60 engines.

High cycle fatigue in the exhaust connection from the engine to the chassis, at the end of the turbo outlet pipe, is causing premature failures of certain engine exhaust bellows.

A support bracket and clamp will be installed on the turbo pipe to reduce vibration inputs to the bellows. The exhaust bellows will be inspected for leakage and replaced as necessary. Fewer than 15 percent of vehicles are expected to need a new exhaust bellows.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the campaign performed as soon as possible and to ensure that parts are available at the dealership. To locate a dealer, search online at www.SterlingTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF408A-C** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign will take approximately two to four hours and will be performed at no charge to you.

This Field Service Campaign will **terminate on April 30, 2010**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF408**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure