

Daimler Trucks
North America LLC

Field Service Campaign

April 2009
SF410A

Copy of Letter to Owner

Subject: Western Star 25-Inch Fuel Tank Level Sender Units

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Western Star Truck Sales Inc., is initiating Field Service Campaign SF410A to modify specific Western Star 4900 and 6900 vehicles manufactured between November 5, 2007, and April 28, 2008.

Certain vehicles may have been built with 25-inch diameter fuel tank level sender arms and floats that may contact the tank wall and get stuck, possibly resulting in an inaccurate fuel level gauge reading.

The fuel tank level sender units will be replaced.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the campaign performed as soon as possible and to ensure that parts are available at the dealership. To locate a dealer, search online at www.FreightlinerTrucks.com or www.WesternStarTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF410A** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign will take approximately half an hour and will be performed at no charge to you.

This Field Service Campaign will **terminate on April 30, 2010**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF410A**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@Freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure