

# CSC-10030406-8296



A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 42-42, T800WC15 Upper Water Pipe Replacement Campaign

Dear Kenworth Customer,

Kenworth has identified a design flaw that may lead to radiator failure for the chassis listed on this letter. The original equipment configuration of coolant pipes, hoses and brackets in conjunction with engine vibrations can allow for excessive loads at the radiator upper inlet port. These loads may result in a crack at the radiator port.

To eliminate the potential for this failure, Kenworth has designed a coolant delivery system with a shorter coolant pipe, longer hose and additional support brackets. We would like the opportunity to install this improved system on your Kenworth truck.

Please make an appointment with any Kenworth dealership Service Department for this update. To find your nearest Kenworth dealer, visit Dealer Locator at the internet website [www.Kenworth.com](http://www.Kenworth.com). When contacting your selected Kenworth dealer, refer to TIB 42-42 and the chassis listed on this letter when you call. A scheduled appointment should take less than an hour and there will be no charge to you if work is performed on or before December 31, 2009.

This program expires on December 31, 2009.

We apologize for the inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske  
Director, Quality Services  
Kenworth Truck Company.