

Special Service Campaign 9LC
Certain 2007 GS450h, 2006 - 2007 GS, IS and RX400h vehicles
Electric Power Steering Link (EPS) Assembly Replacement

Dear Lexus Owner:

Thank you very much for your patronage of Lexus. We are dedicated to providing vehicles of outstanding quality and value. As part of our continuing efforts to provide superior customer satisfaction, Lexus is announcing a Special Service Campaign on certain 2006 - 2007 GS, IS and RX400h vehicles to replace the Electric Power Steering Link (EPS) Assembly.

What is the condition?

On certain Lexus vehicles, you may experience a noticeable gradual increase in the steering effort necessary at low speeds when turning the steering wheel to the complete left or right position. This condition may be most perceptible when parking your vehicle.

What is the cause of the condition?

This condition is caused by an insufficient adhesion between the permanent magnets and the rotor of the Electric Power Steering Link (EPS) Assembly, causing the motor to gradually lose torque when the wheel is turned to the complete left or right position.

What will Lexus do?

Your Lexus dealer will replace the involved Electric Power Steering Link Assembly (EPS) at **NO CHARGE**.

What should you do?

Please contact your authorized Lexus dealer to schedule an appointment to replace the Electric Power Steering Link (EPS) Assembly with a newly designed one. Based upon your specific vehicle model, the repair may take up to approximately five hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the dealer when you bring the vehicle in for your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please contact any Lexus dealer or call the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Standard Time.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconveniences this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

LEXUS DIVISION
TOYOTA MOTOR SALES, U.S.A., INC.