

NOVEMBER 17, 2008

**SERVICE NOTIFICATION**

**TO: ALL TRACKER<sup>®</sup> MARINE AND MARINE GROUP BOAT DEALERS**  
**FROM: TRACKER MARINE GROUP<sub>SM</sub> CUSTOMER SERVICE DEPARTMENT**

**SUBJECT: TRAILSTAR TRAILER TANDEM AXLE EQUALIZER**

Tracker Marine Group has recently discovered a concern regarding the tandem axle equalizer on all Trailstar trailers.

When these trailers, equipped with tandem axles, are loaded onto or unloaded from transport trucks, weight can shift to the rear axle.

In some cases, this transfer of weight has caused the rear shackles to rotate as shown in **Figure 1**.

This situation can cause the trailer suspension system to function incorrectly.

**FIGURE 1**

**Figure 2** shows the correct position of the shackles on the equalizer.

**FIGURE 2**

Follow this procedure to remedy this concern:

**FIGURE 3**

1. Hook onto the trailer coupler with a tractor or similar towing vehicle with hydraulic lift function.
2. Lower the trailer tongue carefully as shown to reposition the rear shackle. (**Figure 3**)

**NOTE: IF THE CORRECTIVE ACTION DESCRIBED ABOVE DOES NOT REMEDY THE CONCERN, PLEASE CONTACT THE WARRANTY DEPARTMENT BY DIALING THE DEALER ONLY TOLL FREE LINE.**

**IF YOU HAVE ANY ADDITIONAL QUESTIONS CONCERNING THIS NOTIFICATION, PLEASE CONTACT YOUR WARRANTY / TECHNICAL SERVICES REPRESENTATIVE ON THE "DEALER-ONLY" TOLL-FREE LINE: 866-378-2529.**