

SERVICE NOTIFICATION

Models Affected: 2008 SunTracker "HP" (High Performance) Pontoon Boats equipped with Trailstar trailers.

Condition: In some cases the upright w/roller design has caused significant damage to the high performance strakes.

Labor Code & Time: 400 (.25/hour)

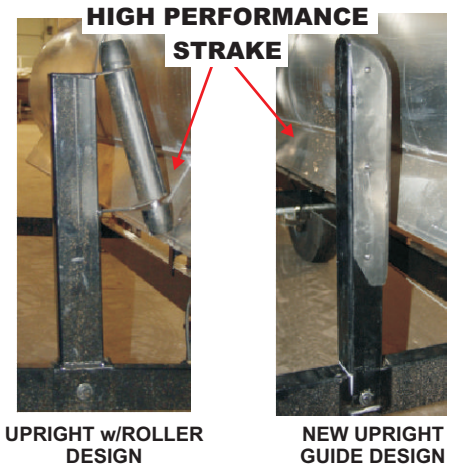
DESCRIPTION OF CONCERN:

Tracker Marine Group has discovered a concern regarding the 2008 SunTracker "HP" (High Performance) Pontoon boats equipped with Trailstar trailers. In some cases the upright w/roller design has caused significant damage to the high performance strakes.

CORRECTIVE ACTION:

Newly designed upright guide kits are being **automatically** sent to dealerships to which the trailers were originally shipped. The kits contain the fully assembled uprights and a hardware pack. Using the provided instructions, change out the upright guides to resolve the concern.

If you are aware of any affected units that have been sold and not warranty registered when you receive the upright guides, please notify the consumer and make arrangements to change them out.



IF YOU REQUIRE ADDITIONAL UPRIGHT KITS, PLEASE CONTACT THE WARRANTY DEPARTMENT ON THE DEALER ONLY TOLL FREE LINE: 866-378-2529. YOU MUST HAVE THE BOAT AND TRAILER SERIAL NUMBER(S) FOR WHICH YOU REQUIRE ADDITIONAL KITS WHEN YOU CONTACT US.

NOTE: EACH AFFECTED TRAILER WILL REQUIRE TWO OF EACH OF THE FOLLOWING UPRIGHT KITS.

KIT COMPONENTS

Tongue Brace Upright Kit

- (1) - UPRIGHT,TUBE,PONTOON,2.5 SQ TB
- (1) - UPRIGHT,TUBE,CVR,MLD,BLK 2.5SQ
- (1) - ISOLATOR,PLST,UPRT TUBE,2.5"
- (2) - NUT,NYLON LOCK,1/2-13,CTD
- (6) - SCREW,TEK,10-16X1",PP,BLK

Crossmember #2 Upright Kit

- (1) - UPRIGHT,TUBE,PONTOON,2.5 SQ TB
- (1) - UPRIGHT,TUBE,CVR,MLD,BLK 2.5SQ
- (1) - ISOLATOR,PLST,UPRT TUBE,2.5"
- (2) - ISOLATOR,PLST,REDUCE/SHIM,1.5
- (2) - NUT,NYLON LOCK,1/2-13,CTD
- (2) - SCREW,HXCAP,1/2-13X3.5,GR5,CTD
- (6) - SCREW,TEK,10-16X1",PP,BLK



P/N 129168



P/N 129169



P/N 13526



P/N 13531

*IMAGES NOT TO SCALE

Step 1: Using a 3/4" open ended wrench and a 3/4" ratchet wrench or similar tool, loosen the bolts that attach the port side upright to crossmember #1 (tongue brace). **(YOU WILL REUSE THE BOLT AND THE WASHERS.)**



DO NOT REUSE THE ORIGINAL NYLOCK NUTS. THE UPRIGHT KIT CONTAINS REPLACEMENT NYLOCK NUTS.

Step 2: Position the plastic isolator into the new upright tube mount.



Step 3: Place the upright onto crossmember #1, ensuring that the bolt holes are properly aligned.

Step 4: Insert the bolt through the upright and the crossmember. (Ensure that a washer is installed on both sides of the upright.)

Step 5: Using a 3/4" open ended wrench and a 3/4" ratchet wrench or similar tool, tighten the nut onto the bolt.

Step 6: Repeat the process on the starboard side upright for crossmember #1.

Step 7: Repeat the entire process on crossmember #2 (port and starboard sides) using the uprights with the plastic isolator **AND** two shims. Snap the two shims into the matching holes in the plastic isolator to hold them in place before positioning the upright onto the crossmember.

DO NOT REUSE THE ORIGINAL NYLOCK NUTS OR BOLTS ON CROSSMEMBER #2. THE UPRIGHT KIT CONTAINS REPLACEMENT NYLOCK NUTS AND BOLTS.

Step 8: Return the original uprights to Tracker Marine Group via boat transport trucks. **(Please mark the uprights with the serial number of the trailer from which they were removed.)** Include, also, the following instruction.

“RETURN TO TRACKER MARINE, OZARK MO”

PLEASE TRY TO SEND AS MANY UPRIGHTS AS POSSIBLE TOGETHER ON THE SAME RETURN TRUCK.

Step 9: File claim on TracNet using **Labor Code 400 (.25/hour)**.

If you have questions regarding this Service Bulletin, please contact the Warranty/Technical Services Department by dialing the Dealer Only Toll Free Line: 866-378-2529