

June 2008

Dear General Motors Customer:

We have learned that your 2008 model year Chevrolet Cobalt, Cobalt SS, HHR, HHR SS, Malibu, Malibu Hybrid; Pontiac G5, G6, Solstice, Solstice GXP; Saturn Aura, Aura Hybrid, SKY, SKY Redline, VUE, or VUE Hybrid, equipped with a 2.0L or 2.4L 4-cylinder engine, may have been produced with an undersize engine oil drain plug thread insert. This condition is not cause for immediate concern, as the drain plug was properly tightened at the factory. If your vehicle has the condition, it could result in difficulty reinstalling the drain plug in the course of an engine oil change.

Your satisfaction with your Chevrolet Cobalt, Cobalt SS, HHR, HHR SS, Malibu, Malibu Hybrid; Pontiac G5, G6, Solstice, Solstice GXP; Saturn Aura, Aura Hybrid, SKY, SKY Redline, VUE, or VUE Hybrid is very important to us, so we are announcing a program to inspect for this condition in your vehicle and fix it, if necessary. To minimize your inconvenience, this service will be performed along with your first engine oil and filter change, which will be done at no cost to you.

What We Will Do: Your <Division> dealer/retailer will inspect and, if necessary, replace the engine oil drain plug thread insert with a new insert of the correct size. Your <Division> dealer/retailer will also change your engine oil and filter. This service will be performed for you at **no charge until June 30, 2009.**

What You Should Do: Please refer to your vehicle maintenance schedule to determine when your first engine oil change will be due, based on your driving habits. When your first oil change is due, to limit any possible inconvenience, we recommend that you contact your dealer/retailer to schedule an appointment for this repair. By scheduling an appointment, your dealer/retailer can ensure that the necessary parts will be available on your scheduled appointment date.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer/retailer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer/retailer, or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer/retailer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership/facility for this repair. Please refer to your Owner's Manual and your dealer/retailer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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