

October 2008

Dear General Motors Customer:

As the owner of a 2008 model year Buick Enclave or a 2007-2008 model year GMC Acadia or Saturn Outlook, it is our commitment to you as a member of the GM family to provide you with important information that may affect your vehicle.

General Motors recently announced a product safety recall involving 2008 model year Buick Enclave and 2007-2008 model year GMC Acadia and Saturn Outlook vehicles registered in states with moderate to heavy annual snowfall. These states are listed below.

Alaska	Illinois	Michigan	New York	Utah
Colorado	Indiana	Minnesota	North Dakota	Vermont
Connecticut	Iowa	Montana	Ohio	West Virginia
Delaware	Maine	Nebraska	Pennsylvania	Wisconsin
District of Columbia	Maryland	New Hampshire	Rhode Island	Wyoming
Idaho	Massachusetts	New Jersey	South Dakota	

If a buildup of snow or ice on the windshield or on the wipers restricts the movement of the wiper arms, the windshield wiper linkage may detach from the motor shaft and the wipers may become inoperative.

Records indicate that your vehicle is not registered in one of these states, but you could experience this condition if your vehicle is operated under heavy snow or ice conditions while traveling. If you intend to travel where you could encounter these conditions, you may contact your dealer/retailer to arrange to have the wiper crank arm, driver's side link, and crank arm nut replaced. Bring this letter to your dealer/retailer as authorization for this service. This service will be performed at **no charge to you**.

If you do not expect to encounter heavy snow or ice conditions, no action is required, but we suggest you put this letter with your owner manual for future reference.

If you have any questions or need assistance, just contact your dealer/retailer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
GMC	1-866-996-9463	1-800-462-8583
Saturn	1-800-972-8876	1-800-833-6000

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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