

October 2007

Dear General Motors Customer:

We have learned that on your 2008 model year Pontiac G6 or Saturn Aura vehicle, a hanger used to secure the exhaust system to the underbody of the vehicle may separate. If the hanger separates, you would hear a rattle or clunking noise when driving over rough roads.

Your satisfaction with your 2008 model year Pontiac G6 or Saturn Aura vehicle is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your GM dealer/retailer will install a new design hanger to support the exhaust system. This service will be performed for you at **no charge until November 30, 2008**. (date extended to May 31, 2009)

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer/retailer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer/retailer can ensure that the necessary parts will be available on your scheduled appointment date.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer/retailer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance, just contact your dealer/retailer or the appropriate Customer Assistance Center at the number listed below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Pontiac	1-800-620-7668	1-800-833-7668
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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