



A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 13-26, Bendix ACOM Report Campaign

Dear Kenworth Customer,

An important step in the Kenworth Truck manufacturing process is to validate programming of the Electronic Control Unit (ECU) for the Anti-lock Braking System (ABS). For initial full trucks equipped with Electronic Stability Program (ESP), Kenworth relied upon body builder facilities to install the ECU, then record and report back programming elements. Kenworth did not receive program records for the chassis listed on this letter and we are asking that you visit a Kenworth dealership for that service.

You can find the nearest Kenworth dealer in the yellow pages or by selecting "Dealer Locator" at the internet website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to TIB 13-26 and the chassis listed on this letter when you call. A scheduled appointment should take less than one hour and there will be no charge to you for work performed.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company.