

CSC-10027484-9461



A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 43-13, Exhaust Spacer Shortage Campaign

Dear Kenworth Customer,

Kenworth has identified that your chassis may have been built without appropriate exhaust support spacers. If the spacers in question are missing, there may be premature wear or failure of the exhaust support bracket on your truck.

Kenworth would like the opportunity to inspect your truck and, if necessary, install missing parts. Please make an appointment with a Kenworth dealership at your earliest convenience. To find your nearest Kenworth dealer, visit Dealer Locator at the internet website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to TIB 43-13 and the chassis listed on this letter. A scheduled appointment should take approximately one hour and there will be no charge to you for work performed within Basic Vehicle Warranty time and mileage limits (typically 1 year or 100,000 miles/160,000 kilometers).

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company.