

September 2008

Dear General Motors Customer:

We have learned that your 2006 or 2007 model year Cadillac DTS limousine or livery vehicle may have a condition in which water may enter the headlamp assemblies. If your vehicle is frequently washed by hand, large amounts of water directed towards the grille can enter the headlamp assemblies through the vent tubes. Water entering a headlamp assembly may fog the lens or it may corrode the terminals of the high intensity discharge module, resulting in the headlamp becoming inoperative. Bulb life for daytime running lights (DRLs) may also be reduced because these types of vehicles are often running with the vehicle in PARK.

Your satisfaction with your 2006 or 2007 model year Cadillac DTS limousine or livery vehicle is very important to us, so we are announcing a program to correct this condition.

What We Will Do: Your GM dealer will install new vent tubes that have been redesigned to include a vapor barrier. If you have had the headlamp assembly(s) recently replaced, they may already have a vapor barrier instead of vent tubes. Your dealer will be able to make this determination after examining the headlamp assemblies. If your vehicle is a 2007 model year vehicle, your dealer will also reprogram the body control module to disable the DRLs when the vehicle is in PARK. The programming change cannot be made to 2006 model year vehicles. This service will be performed for you at **no charge until October 31, 2009**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for this condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by October 31, 2009.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Cadillac DTS provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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