

CSC-10026745-9173

Owner Letter US

ISUZU

Dear Customer,

August 2008

The purpose of this Notice is to inform you that Isuzu Commercial Truck of America is conducting a customer satisfaction campaign that affects certain 2006/2007/2008MY < Vehicle Make> <Vehicle_Series> vehicles. Your <Year> model year < Vehicle Make> <Vehicle_Series>, VIN <VIN>, is involved in this campaign.

WHAT IS THE CONDITION?

Some 2006/2007/2008MY< Vehicle Make> <Vehicle_Series> vehicles may have a Warranty and Owner Assistance Information booklet which does not fully and accurately describe the Federal Emission Control System Warranty Coverage. The California Emission Control System Warranty Coverage is properly described in Warranty and Owner Assistance Information booklet.

WHAT WE WILL DO

Enclosed with this notice is supplemental information that can be inserted into The Warranty and Owner Assistance Information Booklet. This supplement describes the Federal Emission Control Systems Warranty coverage applicable to this vehicle. The Warranty and Owner Assistance Information Booklet and other owner literature were provided to you during the delivery of your vehicle, and should be kept in the vehicle's glove compartment.

WHAT YOU SHOULD DO

Please insert this supplemental information into your Warranty and Owner Assistance Information Booklet. If you have any questions please contact Isuzu Commercial Truck of America's Customer Relations.

Isuzu Commercial Truck of America Customer Relations 1-866-441-9638

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America

Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.