

CSC-10026732-5710

Involved: 41
Repaired: 16



Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582
256-356-8661

SB-23 Navigational System

June 6, 2008

Dear Tiffin Customer/Dealer:

We are contacting you about a problem with your navigational system. There is one wire that is not hooked up and needs to be. The navigational system will work fine until you want to program in a destination and get the path to that destination. The one wire is responsible for this process. Please **do not** attempt this repair yourself. Take it to either a Tiffin Dealer, or a reputable service center. We will pay half an hour for this repair. Enclosed are the instructions you need to take to our dealer or a service center.

Please have the repairer to fill out the form at the bottom and send it along with an invoice (or a warranty claim if our dealer). We will then reimburse them. If you have to make the payment yourself, please fill out the form with a note that you paid for it and we will reimburse you.

VIN _____

Dealer or Service Center Name & Address _____

Invoice # _____ Date _____

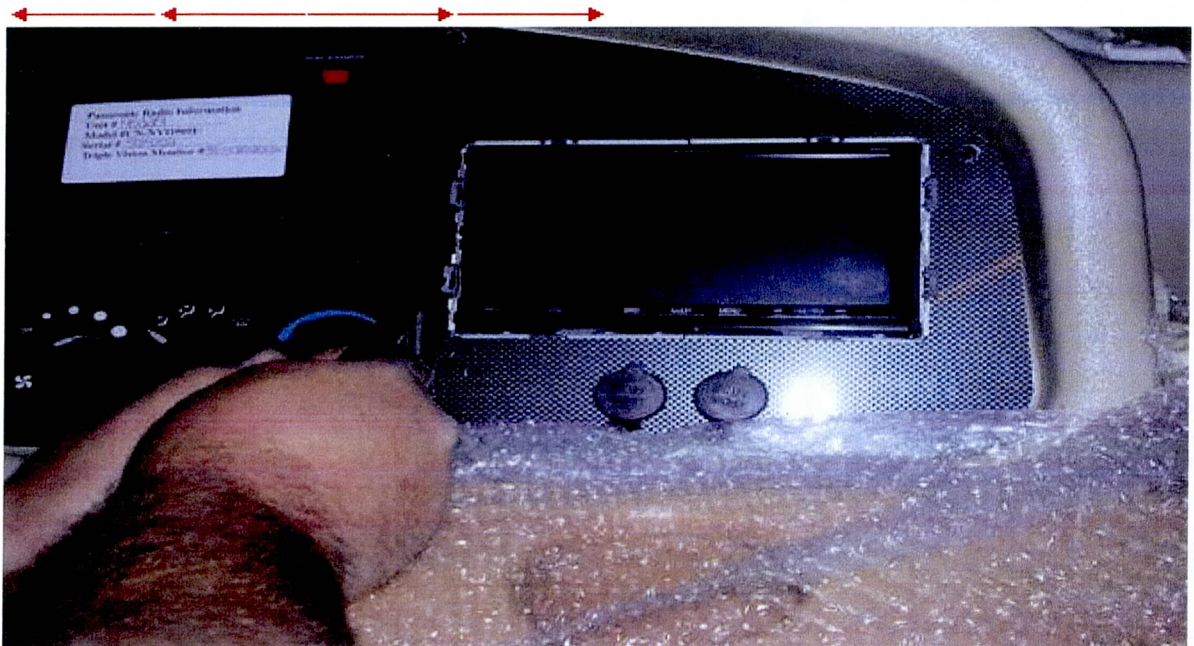
_____ Pay to Dealer or Service Center

_____ Pay to Owner (Please include address if different from label above)

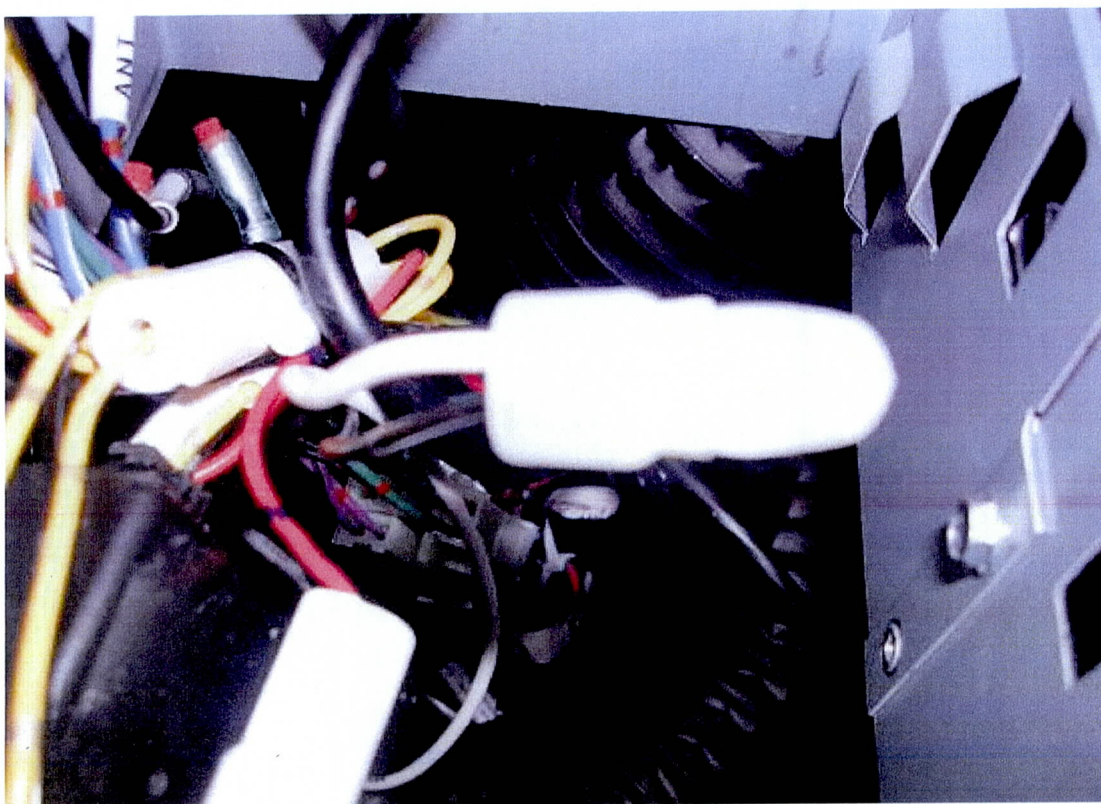
***Note to service center or Tiffin Dealer. Please use code 9923SB00 on warranty claim or invoice.**

Providing a proper ground wire for the Panasonic GPS Navigational Radio System

1. Unsnap the plastic ring that is secured around the radio system off.
2. Now with the plastic ring off you will notice four clips that lock the radio into its bracket. To uninstall the radio from the bracket you will carefully bend these four clips back. After the clips have been carefully bent back you can now pull the radio out of its bracket to expose all the wiring.

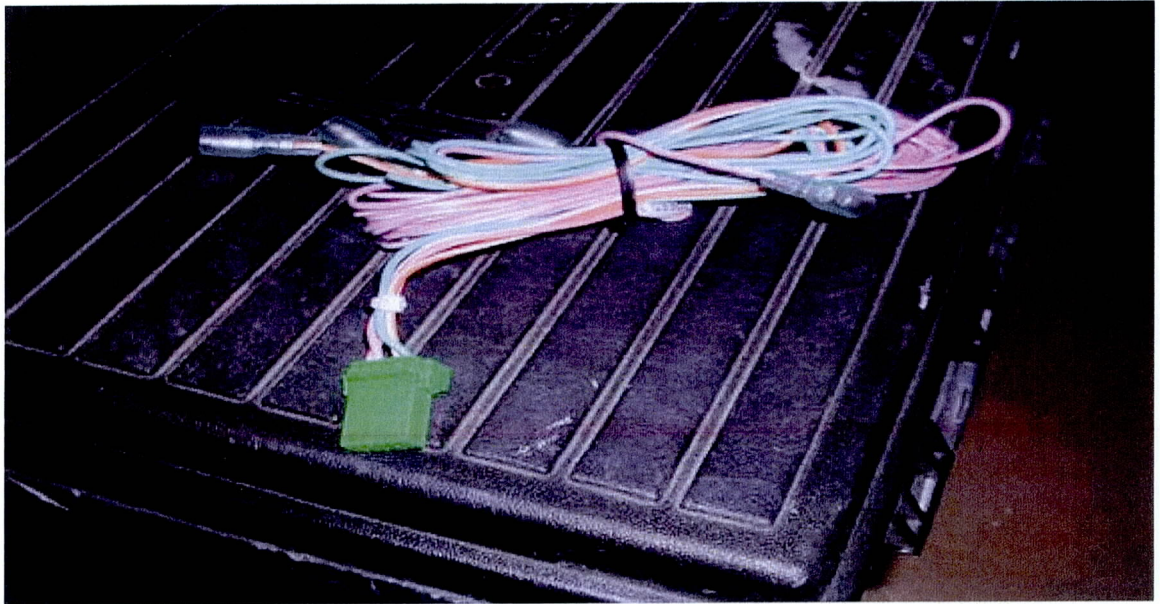


3. —————→ With the radio's wiring exposed you will find a white bell connector containing one white wire, and one black wire. (See picture below) After these wires have been located carefully cut the bell connector off with a wire stripping and cutting tool. These two wires will provide a proper ground for the navigational system to work.

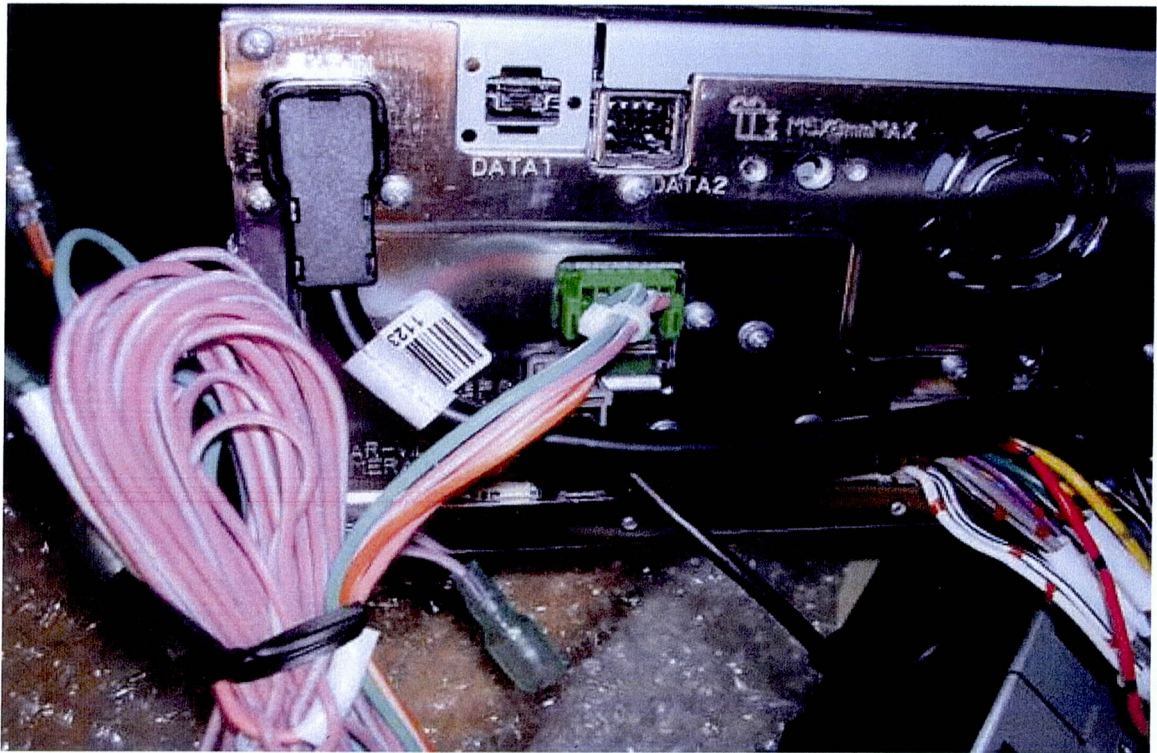


4. Now that the wires have been cut and stripped, locate the blue owner's bag containing all needed pamphlets. Inside the bag you will find a wiring harness that has a green connector on one end. (Refer to

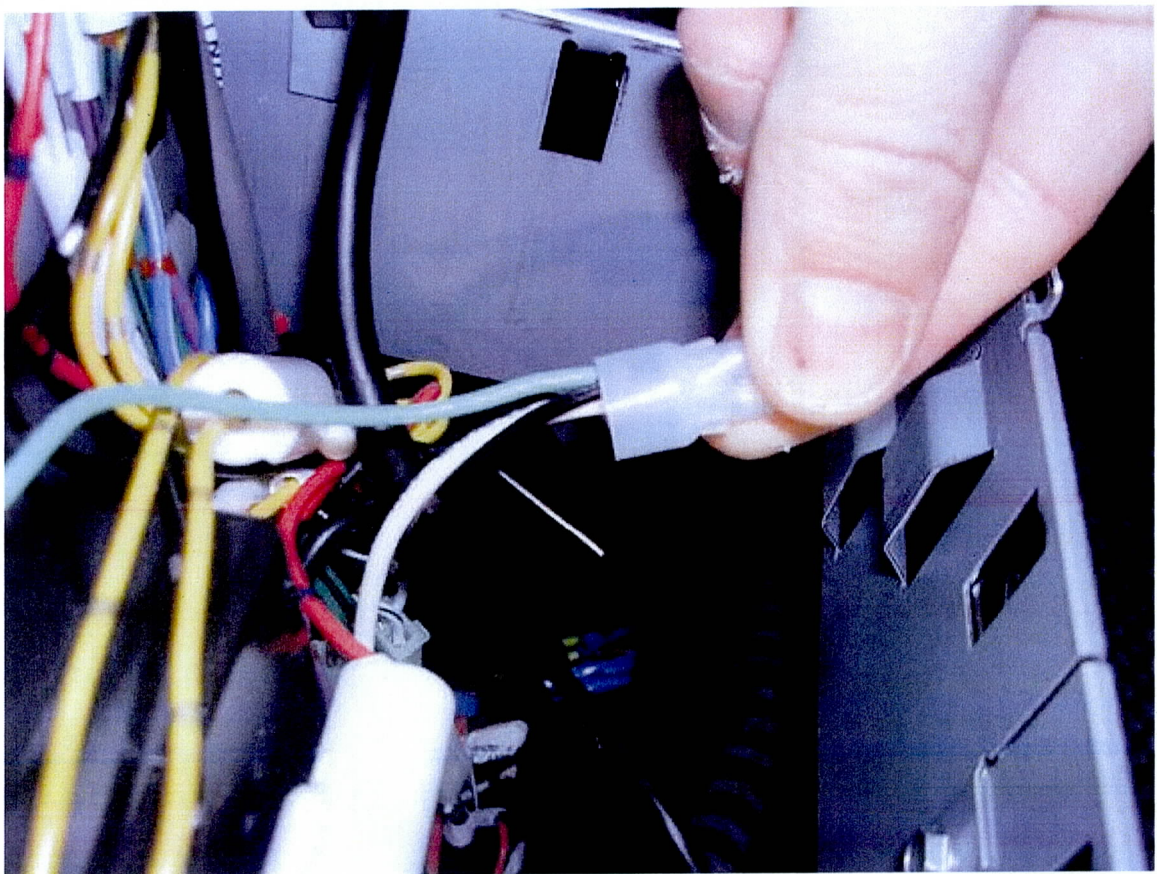
the picture below)



5. After locating the proper wiring harness you will find a wire that is tagged side brake. You will cut the butt connector off the end of this wire, and strip the end of it to expose the wire. After exposing the wire you can now plug the green connector on the wiring harness into the back of the radio. (Refer to picture below)



6. Next, take the end of the wire marked for the side brake, and tie it into the one white and black wire that was in the bell connector from step # 3. Then place the three wires into a new bell connector, and crimp the three wires together.(Refer to picture below) Now that these three wires have been connected the radio will have a proper ground for the navigational system to work properly.



7. Finally, the radio can be reinstalled back into its bracket, but ensure all wiring is properly hooked up just as it was when the radio was pulled out of its case. Also, bend the four clips back in to secure the radio, and place the plastic ring back around the radio.