

September 2008

Dear GM Customer:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

**Reason For This Recall:** A portion of the fuel tank seam on your 2009 model year Buick Enclave, GMC Acadia, or Saturn OUTLOOK vehicle equipped with a 3.6L engine may not be to GM's specification.

**What Will Be Done:** Your dealer/retailer will inspect, and if necessary, replace the fuel tank. This service will be performed for you at **no charge**.

**How Long Will The Repair Take?** It is likely that your dealer/retailer will need your vehicle longer than the actual inspection time of approximately 15 minutes because of service scheduling requirements. If the fuel tank requires replacement, an additional hour and ten minutes will be needed.

**Contacting Your Dealer:** Please contact your dealer/retailer as soon as possible to arrange a service date. Instructions for making this inspection and correction have been sent to your dealer/retailer. Please ask your dealer/retailer if you wish to know how much time will be needed to schedule, process and repair your vehicle.

If you have any questions or need any assistance, just contact your dealer/retailer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
GMC	1-866-996-9463	1-800-462-8583
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

**Customer Reply Form:** The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the card and mailing it back to us.

**Courtesy Transportation:** If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

**Emission Law Information:** In order to ensure your full protection under the emission warranty made applicable to your 2009 model year Buick Enclave, GMC Acadia, or Saturn OUTLOOK, and your right to participate in future recalls, it is recommended that you have your

vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not accomplished.

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**IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS**

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California dealer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

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We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson  
General Director,  
Customer and Relationship Services

Enclosure  
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