

September 2008

Dear General Motors Customer:

We have learned that your 2008 model year Chevrolet Equinox may have a condition in which the center retaining features of the air conditioning condenser shield can rub against the air conditioning condenser tubes. This could cause a leak and loss of air conditioning function.

Your satisfaction with your Chevrolet Equinox is very important to us, so we are announcing a program to prevent this condition.

What We Will Do: To prevent this condition from occurring, your Chevrolet dealer will remove the air conditioning condenser shield. This service will be performed for you at **no charge until September 30, 2009.**

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Equinox provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
08278