

CSC-10025757-9985



A **PACCAR** COMPANY

Date

Customer Name

Customer Address line 1

Customer Address line 2

Subject: TIB 43-12, Clean Gas Induction (CGI) Flex Pipe Campaign

Dear Kenworth Customer,

The chassis listed on this letter is equipped with the Caterpillar CGI system, which recirculates exhaust gas to the engine for reduced emission pollutants. Kenworth has identified a failure mode in a system exhaust delivery pipe which, if uncorrected, could allow unfiltered outside air to enter the engine. Unfiltered air might carry dirt or debris which could result in damage to the engine. Failure to perform this repair may also result in increased emissions. For these reasons Kenworth requests the opportunity to replace the original equipment flex pipe with an improved product.

Please make an appointment with your Kenworth dealer as soon as possible and refer to TIB 43-12 with the chassis listed on this letter when you call. A scheduled appointment will take approximately one hour and there will be no cost to you for repairs. To find your nearest Kenworth dealer, visit Dealer Locator at www.Kenworth.com.

We apologize for the inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company.