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A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 24-4, Driveline Centerbearing Bracket Campaign

Dear Kenworth Customer,

Kenworth Truck Company has identified that the chassis with VIN listed on this letter were manufactured with a driveline angle that is outside of Kenworth specifications. The driveline angle in your chassis could result in vibrations and/or premature driveline u-joint wear.

Kenworth is asking for the opportunity to make repairs on your chassis to bring the driveline angle to specification. Please make an appointment with a Kenworth dealer and refer to TIB 24-4 with the VIN listed on this letter when you call. To find your nearest Kenworth dealer, visit Dealer Locator at www.Kenworth.com. A scheduled appointment should take less than one hour and there will be no charge to you if the repair is completed by June 1, 2009.

This offer expires with repair date June 1, 2009.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company.