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CHRYSLER

CUSTOMER SATISFACTION NOTIFICATION G48 – OWNER’S MANUAL ADDENDUM

Dear: (Name)

Chrysler has determined that the Owner’s Manual accompanying some **2007 Dodge or Freightliner Sprinter 3500** vehicles omitted certain trailer tow information.

The problem is... The Owner’s Manual in your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) may be missing the Gross Combined Weight Rating (GCWR) and certain long wheel base and optional equipment information. Combining the quoted Gross Vehicle Weight Rating (GVWR) and the Gross Trailer Weight (GTW) to the maximum will exceed the permissible GCWR. Exceeding the GCWR can cause damage to the drive train, the transmission, or the trailer hitch.

What you must do... Please review the addendum below and on the other side of this letter and then place this letter in your Owner’s Manual or glove box for future reference by you or future owners.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Customer Services Field Operations
Chrysler
Notification Code G48

*Buckle up
for Safety!*

OWNER’S MANUAL ADDENDUM CARD

THIS ADDENDUM UPDATES INFORMATION ABOUT LOADING THE VEHICLE AND/OR A TRAILER IN SECTION 4 OF YOUR OWNER’S MANUAL

The following sections “Vehicle and trailer weights and ratings” and “Loading the vehicle and/or a trailer” supplement the corresponding sections in the Owner’s Manual of your vehicle with the GCWR definition.

Vehicle and trailer weights and ratings

GVWR (Gross Vehicle Weight Rating)

The total weight of the vehicle. All occupants, all cargo, and the trailer tongue load must never exceed the GVWR.

GAWR (Gross Axle Weight Rating)

The total allowable weight that can be carried by a single axle (front (FA) or rear (RA)).

GCWR (Gross Combination Weight Rating)

The total allowable weight of vehicle and trailer when weighed in combination including a 150 lbs (68 kg) allowance for the presence of a driver.

GTW (Gross Trailer Weight)

The maximum permissible trailer weight to be towed.

TWR (Trailer Tongue Weight Rating)

The maximum permissible weight of the trailer tongue (limit for Sprinter approved hitch receiver).

CAUTION:

Cargo vans with a long wheelbase of 170.3 in (4325 mm) and an overall vehicle length of 289.1 in (7344 mm) have a reduced GTW and TWR.

Note:

The GVWR and the front/rear GAWR of your vehicle are indicated on the certification label.

CAUTION:

For vehicle model type 3500, the allowable GCWR is less than the combined maximum weight of the GVWR and the GTW. Exceeding the GCWR can cause damage to the drive train, the transmission, or the trailer hitch*.

Thus, the permissible values for GVWR and/or the GTW are reduced when either the trailer or the vehicle is fully laden. You may therefore only partly load the vehicle and/or the trailer.

For the permissible weights and ratings, refer to the following table.

OWNER'S MANUAL ADDENDUM CARD

Sprinter type	GVWR	GAWR (FA)	GAWR (RA)	GCWR	GTW	TWR
2500	8550 lbs (3878 kg)	3970 lbs (1801 kg)	5360 lbs (2431 kg)	13550 lbs (6146 kg)	5000 lbs (2268 kg)	500 lbs (227 kg)
3500	9990 lbs (4531kg)	4080 lbs (1851 kg)	7060 lbs (3202 kg)	15250 lbs (6917 kg)	7500 lbs (3402 kg) or	750 lbs (340 kg) or
		4410 lbs (2000 kg)*			5000 lbs (2268 kg) ¹	500 lbs (227 kg) ¹
3500	11030 lbs (5003 kg)	4080 lbs (1851 kg)	7720 lbs (3502 kg)	15250 lbs (6917 kg)	7500 lbs (3402 kg) or	750 lbs (340 kg) or
		4410 lbs (2000 kg)*			5000 lbs (2268 kg) ¹	500 lbs (227 kg) ¹

¹ Cargo vans with a long wheelbase of 170.3 inches (4325mm) and an overall vehicle length of 289.1 inches (7344mm) only.

* Optional equipment

Loading the vehicle and/or a trailer

When loading the vehicle and/or a trailer, you should observe that the GCWR of your vehicle is not exceeded.

You must distribute total weight between the vehicle and the trailer such that neither the permissible GTW, nor the GVWR and front/rear GAWR, nor the TWR are exceeded.

The tongue weight at the hitch ball must be added to the GVWR to prevent exceeding your Sprinter tow vehicle's rear GAWR.

Maximum permissible values are listed in the table above and on the safety compliance certification labels for the vehicle and for the trailer to be towed. The lowest value listed must be selected when determining how the vehicle and trailer are loaded.

To assure that the vehicle and trailer are in compliance with the maximum permissible weight limits, and to know the actual weights, have the loaded vehicle-trailer combination (tow vehicle including driver, passengers and cargo, trailer fully loaded) weighed on a commercial scale.

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