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A **DAICAR** COMPANY

Date

Customer Name

Customer Address

Subject: TIB 45-32, Oil Fill Support Bracket Campaign

Dear Kenworth Customer,

Kenworth has identified an assembly process that may have resulted in failure to install an engine oil fill tube support bracket and clamp on the chassis listed with this letter. If this support is missing, there is increased possibility for bending or breaking of the engine oil fill tube.

Customers of chassis listed should inspect their engines or may elect to have any Kenworth dealer Service department make that inspection. If the support was not installed as original equipment, your Kenworth dealer will install parts at no charge to you. This offer is made for repairs completed by December 31, 2008.

Attached is an illustration of the oil fill tube support that should be installed.

If you have identified that the support bracket and clamp are missing or if you would like Kenworth dealer inspect your engine for this condition, please make an appointment and refer to TIB 45-32 and the chassis listed on this letter when you call. To find your nearest Kenworth dealer, visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com).

We apologize for the inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske  
Director, Quality Services  
Kenworth Truck Company.

Attachment: Support bracket and clamp illustration.



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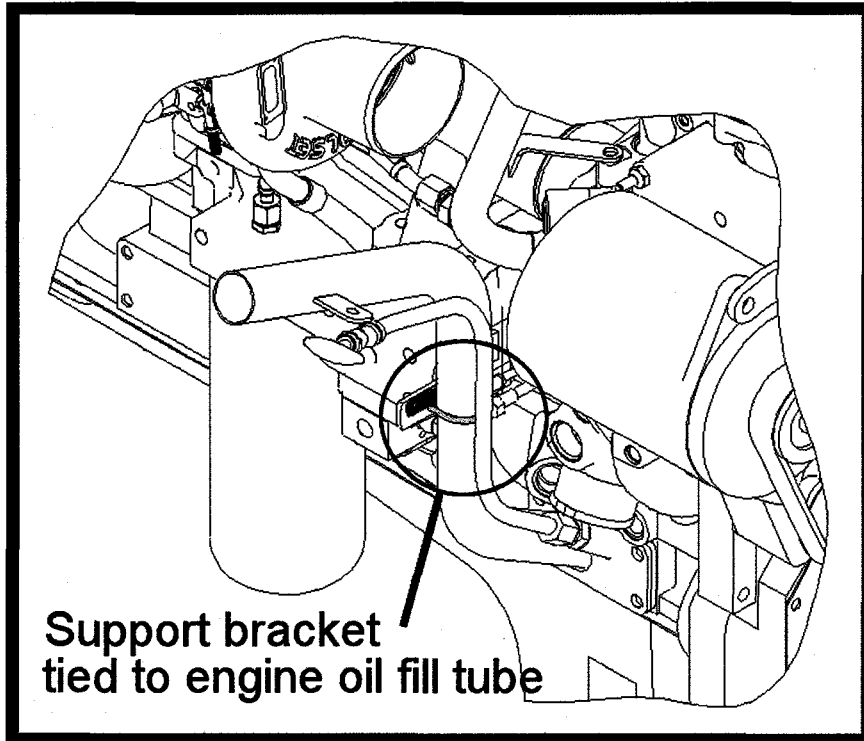
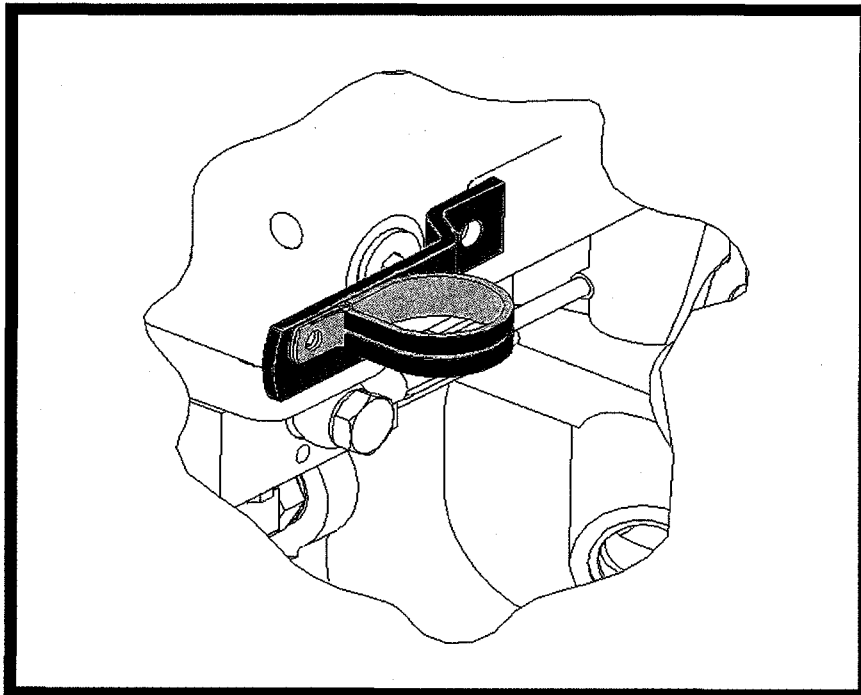


Illustration of support bracket and clamp on engine oil fill tube



Close-up of support bracket and clamp (oil fill tube not shown)