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March 2008

Dear General Motors Customer:

We have learned that the Tire Pressure Monitor System (TPMS) malfunction indicator on your 2008 model year Cadillac STS or STS-V may be inoperative. The TPMS is designed to notify you of certain malfunctions. When the system detects a malfunction, the low tire warning light should flash for about one minute and then stay on for the remainder of the ignition cycle. A Driver Information Center message will also be displayed on the instrument panel. On your vehicle, these indications of a system malfunction do not work. Without these indications, you will not know that the TPMS is not working properly.

Your satisfaction with your 2008 model year Cadillac STS or STS-V is very important to us, so we are announcing a program to correct this condition.

What We Will Do: To correct this condition, your GM dealer will reprogram the Tire Pressure Monitor System. This service will be performed for you at **no charge until March 31, 2009**.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your GM vehicle provides you many miles of enjoyable driving.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
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