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## March 2008

Bulletin No.: 07251

## Dear Saturn Customer:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

**Reason For This Recall:** Your 2002 model year Saturn VUE model vehicle, equipped with a 2.2L 4 cylinder engine, has a condition where the Ignition Control Module may fail.

**What Will Be Done:** Your Saturn retailer will inspect and, if necessary, replace the Ignition Control Module. This service will be performed for you at **no charge**.

How Long Will The Repair Take? Because of service scheduling requirements, it is likely that your retailer will need your vehicle longer than the actual service correction time of approximately 20 minutes.

**Contacting Your Retailer:** Please contact your Saturn retailer as soon as possible to arrange a service date, and to assure parts availability. Instructions for making this correction have been sent to your retailer. Please ask your retailer if you wish to know how much time will be needed to schedule, process and repair your vehicle.

If you have any questions or need any assistance, just contact your retailer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Saturn	1-800-972-8876	1-800-833-6000

**Customer Reply Form:** The enclosed customer reply form identifies your vehicle. Presentation of this form to your retailer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the card and mailing it back to us.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

**Emission Law Information:** In order to ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended that you have your 2002 Saturn VUE serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not accomplished.

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## **IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS**

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California retailer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson General Director, Customer and Relationship Services

Enclosure 07251